## STATE OF NEW HAMPSHIRE

## PUBLIC UTILITIES COMMISSION

September 19, 2007 - 9:13 a.m. 21 South Fruit Street Concord, New Hampshire DAY XI

RE: DW 04-048
CITY OF NASHUA, NEW HAMPSHIRE:
Petition for valuation pursuant to RSA 38:9

BEFORE: Chairman Thomas B. Getz, Presiding Commissioner Graham J. Morrison Commissioner Clifton C. Below

Sandy Deno, Clerk

## APPEARANCES

Representing the City of Nashua, NH: Robert Upton, II, Esq. Justin C. Richardson, Esq. Linda Regan, paralegal

Representing Pennichuck Water Works, Pennichuck East Utilities & Pittsfield Aqueduct Co.: Steven V. Camerino, Esq. Sarah B. Knowlton, Esq.

Court Reporter: Pamela Carle, CCR, RPR New Hampshire CCR No. 98

1	APPEARANCES (Continued)
2	Representing Anheuser-Busch: John T. Alexander, Esq.
3	Representing the Town of Milford:
4	Bryan Gould, Esq.
5	Representing the Town of Merrimack: Edmund Boutin, Esq.
6	Denvegenting DIG staff.
7	Representing PUC staff: Marcia A.B. Thunberg, Esq.
8	Representing Residential Ratepayers: Office of Consumer Advocate
9	Stephen Eckberg
10	Representing Merrimack Valley Regional Water District:
11	Stephen Judge, Esq.
12	John Gustin, pro se
13	Barbara Pressley, pro se
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1	PROCEEDINGS
2	CHAIRMAN GETZ: Good morning. We're
3	back on the record in docket DW 04-048, and I
4	believe the first witness today is Mr. Daniels on
5	behalf of the town of Milford.
6	And before we do that, let's just
7	quickly go around the room and take appearances.
8	MR. UPTON: Rob Upton, Upton and
9	Hatfield, along with Justin Richardson and Linda
10	Regan. We represent the city of Nashua.
11	CHAIRMAN GETZ: Good morning.
12	MR. ALEXANDER: John Alexander with
13	Ransmeier & Spellman on behalf of Anheuser-Busch.
14	With me today are John Mills and Robert Merlo from
15	the company.
16	CHAIRMAN GETZ: Good morning.
17	MR. BOUTIN: Ed Boutin. I'm with the
18	town of Merrimack, and with me today is a member
19	of the council, David McCray.
20	CHAIRMAN GETZ: Good morning.
21	MR. JUDGE: Steve Judge from Wadleigh,
22	Starr & Peters representing Merrimack Valley
23	Regional Water District.

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1 CHAIRMAN GETZ: Good morning.
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- 2 MR. GUSTIN: Good morning, John Gustin,
- 3 intervenor.
- 4 CHAIRMAN GETZ: Good morning.
- 5 MS. PRESSLEY: Good morning, Barbara
- 6 Pressley, intervenor.
- 7 MR. ECKBERG: Good morning, Steve
- 8 Eckberg on behalf of the office of consumer
- 9 advocate.
- 10 CHAIRMAN GETZ: Good morning.
- MS. THUNBERG: Good morning. Marcia
- 12 Thunberg on behalf of staff, and with me today is
- 13 Mark Naylor and Doug Brogan.
- 14 CHAIRMAN GETZ: Good morning.
- MR. CAMERINO: Good morning,
- 16 commissioners, Steve Camerino and Sarah Knowlton
- on behalf of Pennichuck Water Works, and with us
- 18 today is Donald Ware, president of Pennichuck
- 19 Water Works.
- 20 CHAIRMAN GETZ: Good morning.
- 21 MR. GOULD: Good morning. Bryan Gould,
- 22 Brown, Olson & Gould here in Concord on behalf of
- 23 the town of Milford, and in the witness chair is

- 1 Gary Daniels, the chairman of the board of
- 2 selectmen.
- 3 CHAIRMAN GETZ: Good morning. Pam, can
- 4 you swear in the witness.
- 5 (Gary Daniels, sworn)
- 6 DIRECT EXAMINATION
- 7 BY MR. GOULD:
- 8 Q. Will you state your name, please?
- 9 A. Gary Daniels.
- 10 Q. And do you hold any elective positions
- in the town of Milford?
- 12 A. I am state representative in the town
- of Milford as well as selectman.
- Q. And have you filed prefiled testimony
- in this case?
- 16 A. I have.
- 17 Q. And have you -- are you also familiar
- 18 with the prefiled testimony filed by the director
- of public works in Milford?
- 20 A. Yes, I am.
- Q. And that would be Mr. Ruoff's
- 22 testimony?
- 23 A. That's correct.

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1 MR. GOULD: And I understand,
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- 2 commissioners, that has been marked as 4001 and
- 3 4002 for ID.
- 4 Q. Do you adopt the testimony that you
- 5 prefiled with this commission?
- б A. I do.
- 7 Q. And do you affirm the testimony that
- 8 Mr. Ruoff filed with the commission?
- 9 A. Yes, I do.
- 10 MR. GOULD: I'd like to move to strike
- 11 the ID from prefiled testimony.
- 12 THE COURT: We'll deal with striking
- identifications and admitting as evidence at the
- 14 end of the proceeding.
- MR. GOULD: That's what I get for not
- being here all along, Mr. Chairman, I'm sorry
- 17 about that. So I tender the witness for
- 18 cross-examination.
- 19 THE COURT: Thank you. And as I
- understand it, Mr. Daniel's testimony, the town of
- 21 Milford -- town of Milford is considered a party
- opposing the petition, so we will begin with
- 23 opportunity for cross-examination by

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1 Mr. Alexander.
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- 2 MR. ALEXANDER: I have no questions.
- 3 CHAIRMAN GETZ: And Mr. Boutin.
- 4 MR. BOUTIN: None.
- 5 CHAIRMAN GETZ: Mr. Eckberg, questions
- for the witness?
- 7 MR. ECKBERG: No questions, thank you.
- 8 CHAIRMAN GETZ: Ms. Thunberg.
- 9 CROSS-EXAMINATION
- 10 BY MS. THUNBERG:
- 11 Q. Good morning.
- 12 A. Good morning.
- 13 Q. I just have a few questions for you,
- 14 and this pertains to your testimony, not to
- 15 Mr. Ruoff's testimony.
- I'd like to -- do you have a copy of
- 17 your testimony before you?
- 18 A. I do not have one in front of me.
- MR. GOULD: I have an extra copy.
- 20 THE WITNESS: Thank you.
- Q. Mr. Daniels, I'd like to draw your
- 22 attention to page 1 of your testimony and the
- third answering paragraph, and the statement that

1 Milford is trying to negotiate a water supply

- 2 agreement with Nashua.
- 3 Can you tell me if that is still
- 4 presently the case?
- 5 A. We are open to discussions with Nashua.
- 6 We have met with representatives of Nashua once
- 7 within the last probably year and a half.
- 8 Q. Have those negotiations produced an
- 9 agreement?
- 10 A. It has not.
- 11 Q. Now, on page 2, paragraph 3 of your
- 12 testimony. Do you see where it says Nashua
- proposes to acquire Pennichuck's assets for later
- 14 transfer to the Merrimack Valley Regional Water
- 15 District, do you see that?
- 16 A. Yes.
- 17 Q. Are you aware that the district holding
- 18 Pennichuck's assets is not an element of this
- 19 proceeding?
- 20 A. Yes.
- Q. And if the district is not vying for
- 22 Pennichuck Water Works's assets in this
- 23 proceeding, does this change your testimony at

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1 all?
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- 2 A. That is only one reason of the six
- 3 reasons that I gave, so the other -- the other
- 4 reasons would still be valid.
- 5 The indication here that was given was
- 6 the reasons given by the board back in January of
- 7 last year why -- why we opposed the taking.
- 8 Q. With respect to page 2, the very first
- 9 paragraph, the third line, I'd like to just draw
- 10 your attention to. We now understand that Nashua
- 11 plans to have an out-of-state company manage the
- 12 water system, do you see that --
- 13 A. Yes.
- Q. -- statement? Is it your understanding
- that the out-of-state operator and overseer are
- 16 Veolia and Beck, is that your understanding?
- 17 A. It was our understanding that it was
- 18 not going to be local.
- 19 Q. Okay, you don't have an understanding
- of who is -- who the out-of-state operators or --
- 21 A. That's correct.
- Q. -- entities are?
- A. That's correct.

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1 MS. THUNBERG: Thank you. I have no
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- 2 further questions.
- 3 CHAIRMAN GETZ: Thank you. And then
- 4 Ms. Pressley?
- 5 MS. PRESSLEY: Thank you, no questions.
- 6 CHAIRMAN GETZ: Mr. Upton. I'm sorry.
- 7 Mr. Camerino.
- 8 MR. CAMERINO: Otherwise Mr. Upton may
- 9 ask even more question.
- 10 CHAIRMAN GETZ: Mr. Camerino.
- 11 CROSS-EXAMINATION
- 12 BY MR. CAMERINO:
- Q. Good morning, Mr. Daniels. My name is
- 14 Steve Camerino, I represent Pennichuck Water
- Works.
- You mentioned that there have been some
- discussions between the town of Milford and city
- of Nashua about whether you can reach agreement on
- 19 a supply agreement. And my question to you is,
- 20 you gave many other reasons besides the agreement
- 21 itself as to why you oppose the city's takeover of
- 22 Pennichuck Water Works.
- I take it that even if Nashua were

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willing to simply assume the existing agreement,
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- 2 that you would still have all the other
- 3 concerns --
- 4 CHAIRMAN GETZ: Actually, excuse me,
- 5 Mr. Camerino. I'm so used to dealing with the
- 6 company and the city's witnesses. When would be
- 7 the appropriate time for questions from Mr. Upton?
- 8 MR. CAMERINO: My understanding -- and
- 9 I maybe should have pulled the letter out yet
- 10 again, but my understanding is with regard to
- intervenors, that if an intervenor is supporting a
- 12 particular party, that party would question before
- the party that's opposed.
- So, similarly, there's some intervenors
- that support Nashua, and we would follow an order
- 16 similar to this where Nashua would question those
- 17 witnesses before we would. But I have to say I
- 18 did not read that letter yet again.
- 19 CHAIRMAN GETZ: So, then, Mr. Upton
- 20 should be having an opportunity --
- 21 MR. UPTON: Well, I think I would
- 22 follow Mr. Camerino in that scheme.
- 23 MR. CAMERINO: Because my cross would

- 1 be considered friendly cross.
- 2 CHAIRMAN GETZ: Yup. Okay, I think I
- 3 am re-acclimated.
- 4 MR. CAMERINO: You may be actually
- 5 reading what we said to you. Whatever you would
- 6 like.
- 7 CHAIRMAN GETZ: Well, no, friendly
- 8 cross should precede the other variety.
- 9 BY MR. CAMERINO:
- 10 Q. So my question, Mr. Daniels, is if you
- 11 assume for a moment that Nashua said we'll take on
- 12 that contract as is, I'm assuming from the fact
- that you had other objections to Nashua's purchase
- of Pennichuck Water Works that you would still
- oppose the acquisition, is that a fair assumption?
- 16 A. That is true. The issue referenced is
- only one of many concerns that we -- the board had.
- Q. And you're here representing the people
- of Milford today, is that correct?
- 20 A. I'm representing the board of
- 21 selectmen, yes.
- 22 Q. And the people of Milford have never
- taken a vote to have the assets of Pennichuck

- 1 Water Works acquired?
- 2 A. That is correct.
- 3 Q. And would it be fair to say that you
- 4 would not consider it an expression of the public
- 5 interest of the people of Milford that the people
- of Nashua or their aldermen took a vote?
- 7 A. That does not express the -- the vote
- 8 of the people of Milford, that's correct.
- 9 Q. The contract between the city of
- 10 Milford -- the town of Milford and Pennichuck
- 11 Water Works, if you know, was that a contract that
- 12 was subject to review by this commission and
- 13 subject to PUC approval?
- 14 A. I -- I don't know.
- MR. CAMERINO: Thank you. That's all I
- 16 have.
- 17 CHAIRMAN GETZ: Now Mr. Upton.
- MR. UPTON: Thank you.
- 19 CHAIRMAN GETZ: Mr. Judge, do you have
- any questions?
- 21 MR. JUDGE: No questions. I think
- 22 that's the right order.
- 23 CROSS-EXAMINATION

- 1 BY MR. UPTON:
- Q. Good morning, Mr. Daniels.
- 3 A. Good morning.
- 4 Q. Was I one of the guys that came down to
- 5 talk to you, do you remember?
- 6 A. Mr. Sansoucy was there. I don't recall
- 7 who the other person was.
- 8 Q. I would have thought I would have stuck
- 9 out more than Mr. Sansoucy, but.
- 10 Your testimony expresses concern about
- 11 losing the benefits that Milford receives under
- the wholesale water special contract with
- 13 Pennichuck, is that correct?
- 14 A. Yes.
- 15 Q. And I think we're all focusing on the
- 16 same paragraph. In your testimony you said
- 17 although Milford is trying to negotiate a water
- 18 supply agreement with Nashua, no agreement has yet
- 19 been reached and it's unclear whether the parties
- 20 will ever reach agreement, or if they do whether
- 21 Nashua will agree to terms that are as favorable
- 22 to Milford as the terms in its current agreement
- 23 with Pennichuck.

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1 Did you receive from your attorney a
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- 2 copy of an e-mail that I directed to him in early
- 3 August -- late July, early August?
- 4 A. I do not recall.
- 5 Q. Let me show you. Do you recall
- 6 receiving a copy of that?
- 7 A. I do believe I recall seeing this, yes.
- 8 Q. You can hang onto it. With the
- 9 exception of the part about me hitting a moose,
- 10 that e-mail is largely a continuing effort on the
- 11 part of Nashua to try to find a solution to the
- 12 concerns that Milford has raised, isn't it?
- 13 A. I would -- I would say that anything
- 14 that keeps the line of communication open is an
- 15 effort.
- 16 Q. And if I could look at it for just a
- 17 second. Some of the things that were discussed --
- 18 MR. CAMERINO: Mr. Chairman, I guess I
- 19 have an objection to this line of questioning
- 20 because it appears to relate to settlement
- 21 discussions between Milford and Nashua which are
- 22 not a part of public record here, have not been a
- 23 matter of discovery, and we have in front of the

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1 commission a specific proposal, and if Nashua
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- 2 wants to engage in settlement discussions with
- 3 parties to see if they can get them to support
- 4 their position, that's fine, but now to come in
- 5 and present those failed negotiations as
- 6 substantive evidence in this commission it seems
- 7 inappropriate.
- 8 CHAIRMAN GETZ: Response, Mr. Upton?
- 9 MR. UPTON: These are not settlement
- 10 negotiations. These are efforts to try to find
- 11 terms and conditions that the city could agree to
- 12 and have the commission impose that would -- on it
- that would meet Milford's concerns. I mean, I can
- do it this way or I can do it another way. I'm
- 15 happy to do it either way.
- 16 CHAIRMAN GETZ: What is the other way?
- 17 MR. UPTON: The other way is I'm going
- 18 to present him with the conditions -- I mean the
- 19 commitments that Nashua has already made in its
- 20 testimony.
- 21 CHAIRMAN GETZ: And to inquire whether
- 22 those would be conditions agreeable --
- MR. UPTON: Alleviate his concerns.

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1 CHAIRMAN GETZ: -- to the witness?
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- 2 MR. UPTON: Yes. And I'd also say,
- 3 Mr. Camerino asked about the settlement
- 4 discussions, as did Ms. Thunberg.
- 5 MR. CAMERINO: The only question --
- 6 CHAIRMAN GETZ: Well, I don't think
- 7 that opens the door as to what the substance of
- 8 settlement discussions are.
- 9 MR. UPTON: All right.
- 10 THE COURT: If you have particular
- 11 questions about conditions that might be
- 12 acceptable to the witness, then -- that are part
- of the -- a part of the record and not
- 14 hypothetical, then proceed in that manner.
- MR. UPTON: All right.
- 16 BY MR. UPTON:
- 17 Q. Mr. Daniels, if Nashua has committed in
- its testimony and agreed to a condition of
- 19 approval by the commission that it will provide
- 20 service in accordance with the rates, terms and
- 21 conditions of all existing wholesale contracts,
- including the contract with Milford and the
- renewal thereof, or if required for bonding

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1 purposes Nashua will create a wholesale tariff for
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- 2 Milford that incorporates the rates and provisions
- of the existing wholesale contract, would that
- 4 alleviate your concern that Milford will not get
- 5 the benefit of the special contract it has
- 6 negotiated with Pennichuck?
- 7 A. I am one member of a board, and I
- 8 cannot unilaterally make that decision. That would
- 9 be a decision that would have to come before the
- 10 board. As of this time, I have no knowledge that
- 11 it ever has.
- 12 Q. Okay, and if I added that Nashua has
- 13 committed in its testimony and agreed to a
- 14 condition of approval by the commission that it
- will be subject to PUC jurisdiction for any
- 16 complaint that the rates, terms and conditions for
- 17 wholesale service under any of the wholesale
- 18 contracts are unjust or unreasonable, would that
- 19 alleviate your concern that Nashua would treat
- 20 Milford differently under the wholesale contract
- than PWW would?
- 22 A. Once again, sir, that is a decision for
- 23 the -- for the board of selectmen, not one member

- 1 of it.
- 2 Q. Now, you've also expressed concern that
- 3 Milford can't expect the same level of commitment
- 4 under the contract from Nashua as you do from PWW,
- 5 is that true?
- 6 A. I believe that is stated in the
- 7 testimony, yes.
- 8 O. Don't Milford and Nashua have mutual
- 9 aid compacts or agreements for police and fire
- 10 protection?
- 11 A. I do not know.
- 12 Q. Do you know whether Nashua and Milford
- are members of the Souhegan Mutual Aid District?
- 14 A. I do not know.
- Q. Do you know if they are members of the
- 16 regional planning commission?
- 17 A. Yes.
- 18 Q. Has Nashua ever failed to meet any of
- 19 its obligations under any arrangement with Milford
- that it has that you're aware of?
- 21 A. Not that I'm aware of, but I also want
- 22 to reiterate that we're speculating on what a --
- what a contract might be, and negotiations have not

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1 taken place to determine the terms of that
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- 2 contract.
- 3 Q. Are you aware that Nashua has a
- 4 revolving loan fund administered by its department
- of economic development that is targeted for
- 6 permanent working capital and fixed asset
- 7 financing for start-up and existing businesses in
- 8 the greater Nashua area, including not just
- 9 Amherst -- Nashua, but Amherst, Brookline, Hollis,
- 10 Hudson, Litchfield, Lyndeborough, Merrimack,
- 11 Mont Vernon, Pelham, and Wilton?
- MR. CAMERINO: Objection.
- MR. UPTON: I'm just asking if he's
- 14 aware of the fund.
- MR. CAMERINO: You could read the New
- 16 York Times this morning into the record and ask
- 17 him if he's read it, and at that point you're
- 18 testifying.
- 19 CHAIRMAN GETZ: Is this question
- 20 related to proposals or conditions that the city
- 21 has agreed to as --
- 22 MR. UPTON: No. He's testified that
- 23 he's concerned about whether Nashua would honor

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1 commitments and would do the kinds of things in
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- 2 Milford that it does for the citizens of Nashua,
- and I'm just exploring whether he's aware of this
- 4 revolving fund, which appears to apply not only to
- Nashua but to Milford as well. I think it's
- 6 proper.
- 7 CHAIRMAN GETZ: I'll allow the
- 8 question.
- 9 A. I wasn't quite sure of the relevance of
- 10 the question. We may be involved in -- in efforts
- 11 with other towns for many different things.
- 12 However, the -- the issue of water, where Milford
- has its own water system, is a unique thing in
- itself, and I see separate from other things.
- 15 Again, it's -- it's the protection of
- Milford's water system that the selectmen are
- 17 concerned about.
- 18 Q. Finally I want to talk with you -- so
- the answer is you're not aware of that revolving
- loan fund?
- 21 A. I may have heard of it before, but I
- don't know the details of it or characteristics of
- 23 it.

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1
            Ο.
                   Is a city that provides a revolving
       loan fund for businesses that locate outside of
 3
       the city including other towns, does that sound
       like the kind of a city that thinks only of its
       own economic interest?
 5
                   MR. CAMERINO: Mr. Chairman, I object
 7
       again. We attempted during the discovery phase of
       this proceeding to ask questions of Nashua about
 9
       their delivery of municipal services and other
       aspects of their operation of their municipality,
10
11
       and the ruling from the commission was that the
12
       only matters with regard to the city of Nashua in
       its operations that we could ask about related to
13
       their billing information functions and that all
14
15
       other aspects were not relevant to this
16
       proceeding.
                   We have been denied that discovery, and
17
       now Mr. Upton wants to talk about the services and
18
19
       operations of the city.
20
                   MR. UPTON: This is not a service and
21
       an operation of the city, this is a revolving loan
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fund that it makes available to businesses in the

22

23

region.

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1 MR. GOULD: If I may be heard on this,
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- 2 Mr. Chairman. He's asking this witness to draw a
- 3 conclusion about the character of a city that
- 4 offers a program with which he's unfamiliar, and
- 5 really is not probative of anything. I object.
- 6 CHAIRMAN GETZ: Well, I think the line
- of questioning is relevant, but I think Mr. Gould
- 8 speaks more directly to the last question of
- 9 drawing -- asking the witness to draw a conclusion
- 10 about the state of mind or the quality of the
- 11 conduct of the city of Nashua, and I'm not going
- 12 to allow the question.
- MR. UPTON: Okay.
- 14 BY MR. UPTON:
- 15 Q. Mr. Daniels, you express concern that
- Nashua has hired an out-of-state company to
- operate the water system, correct?
- 18 A. We were concerned that Nashua at least
- 19 was considering that.
- Q. Well, you know, don't you, that the
- 21 operating company is going to operate from Nashua
- and not someplace else?
- 23 A. Our understanding, going back to the

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1 time of the water district meetings, was that the
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- 2 ownership of it would be local.
- Q. And isn't that -- that's what's really
- 4 important, is local ownership?
- 5 A. We -- we were concerned that -- and my
- 6 understanding -- my understanding was that there
- 7 was talk about going to someone outside of the
- 8 state for the owning, and I'm not sure if it's the
- 9 owning and operation of it, but it ran contrary to
- 10 what we originally were told was going to happen.
- 11 Q. Well, if Nashua owns the water source
- 12 and owns the treatment facilities and owns the
- 13 pipes, isn't that pretty good protection even if
- it's an out-of-state operator?
- 15 A. That was -- that was a concern of the
- 16 board when we voiced our concerns in written
- 17 testimony.
- 18 MR. UPTON: I have nothing more.
- 19 COMMISSIONER BELOW: Good morning,
- 20 Mr. Daniels.
- 21 THE WITNESS: Good morning.
- 22 COMMISSIONER BELOW: The town of
- 23 Milford operates its own municipal water facility.

THE WITNESS: Correct.

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Milford?

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2
                   COMMISSIONER BELOW: Has it always been
 3
       municipally operated or has it ever been privately
       owned?
 5
                   THE WITNESS: I believe it has been
       always -- as far as I can remember, and I've been
 7
       in town for 40 some-odd years, I believe it has
       always been municipally owned, and we use
 9
       Pennichuck as a backup water supply.
                   COMMISSIONER BELOW: What portion of
10
11
       the town does it serve? Roughly more than half of
12
       the population?
                   THE WITNESS: No. No, I believe that
13
       there is a set number in Mr. Ruoff's testimony.
14
15
                   COMMISSIONER BELOW: I think it says
       3,200 customers --
16
                   THE WITNESS: That's -- yes.
17
                   COMMISSIONER BELOW: -- counts, but
18
       that would be more residents?
19
20
                   THE WITNESS: I would say not half the
21
       town.
22
                   COMMISSIONER BELOW: How big is
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THE WITNESS: 15,000 people.
 2
                   COMMISSIONER BELOW: Has the town ever
 3
       considered selling the municipal water system to
 4
       an investor utility --
 5
                   THE WITNESS: Not to my knowledge, no.
                   COMMISSIONER BELOW: Thank you.
 7
                   CHAIRMAN GETZ: Redirect, Mr. Gould?
                   MR. GOULD: Done, Mr. Chairman. Thank
 9
       you.
                   CHAIRMAN GETZ: Did I skip anyone?
10
                   MR. BOUTIN: I thought you said Boutin,
11
12
       that's why I was getting up.
                   CHAIRMAN GETZ: Okay, then that's all
13
       for the witness. Thank you, Mr. Daniels, you're
14
15
       excused.
16
                   I would suggest as for order of
       witnesses let's as a block deal with the witnesses
17
       opposed to the petition. So I would turn next
18
19
       either to Mr. Sullivan -- or, Mr. Boutin,
20
       Mr. Alexander, who's prepared to go next?
21
                   MR. BOUTIN: Why don't we keep it in
       municipal order, that will be easier. I call
22
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David McCray. Excuse me, I have to step out just

for a second here. I don't think we swore the

- 2 last witness.
- 3 CHAIRMAN GETZ: Yes.
- 4 MR. BOUTIN: I just wanted to catch him
- 5 before he went in case we didn't.
- 6 Go up the ramp and take a seat. I'll
- 7 move this so I don't get in Mr. Upton's way.
- 8 Remain standing, please. Would you swear the
- 9 witness, please?
- 10 (Daniel W. McCray, sworn)
- 11 DIRECT EXAMINATION
- 12 BY MR. BOUTIN:
- Q. State your name for the record?
- 14 A. David W. McCray.
- 15 Q. Mr. McCray, at the time this case
- 16 commenced the chairman of the board of selectmen
- 17 at the time was Richard Hinch, and he submitted
- 18 testimony in this case. Have you had a chance to
- 19 review that testimony?
- 20 A. Yes, I have.
- 21 Q. That testimony is marked in this case
- 22 as Exhibit 4003, and it was submitted on the 12th
- of January, 2006. Having read that testimony, do

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1 you adopt it?
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- 2 A. Yes, I do, and it was the testimony of
- 3 the board at that time.
- 4 Q. At that time you were a member of the
- 5 board, is that correct?
- 6 A. That's correct, I was.
- 7 Q. And do you remain the only cross-over
- 8 member of the board?
- 9 A. That is correct.
- 10 MR. BOUTIN: I submit the witness for
- 11 examination.
- 12 CHAIRMAN GETZ: Thank you. I think
- 13 we'll try and follow the same order we did last
- 14 time, which was intervenors opposing the petition,
- intervenors with no position, staff, intervenors
- supporting the petition, the Pennichuck Water
- 17 Works, and the city.
- 18 So that would turn to Mr. Gould -- who
- is not here -- and Mr. Alexander, questions?
- 20 MR. ALEXANDER: No questions, thank
- 21 you.
- 22 CHAIRMAN GETZ: And Mr. Eckberg?
- 23 MR. ECKBERG: No questions. Thank you,

- 1 Mr. Chairman.
- 2 CHAIRMAN GETZ: Ms. Thunberg.
- 3 CROSS-EXAMINATION
- 4 BY MS. THUNBERG:
- 5 Q. Good morning, Mr. McCray.
- б А. Hi.
- 7 Q. I'm going to ask you a few questions
- 8 about the testimony that was originally filed by
- 9 Mr. Hinch. I assume you're generally familiar
- 10 with it?
- 11 A. I'm very familiar, and the testimony
- 12 that Mr. Hinch had given was voted on completely,
- every bit of it, by the selectmen. He was our --
- 14 basically our spokesperson, as I have been
- designated by the town council to be the
- 16 spokesperson here today.
- 17 Q. The first question is that Mr. Hinch
- 18 had testified related to preservation of terms and
- 19 conditions of contracts with the customers, do you
- 20 remember the general -- that general issue in the
- 21 testimony?
- 22 A. Yes, I do. I'm very familiar with it.
- 23 O. And is it fair to say that Merrimack is

1 concerned that the Anheuser-Busch contract terms

- 2 be preserved?
- 3 A. Very concerned. Merrimack --
- 4 Anheuser-Busch is our largest taxpayer. It's a
- 5 major concern to us that they stay here and they
- 6 stay happy.
- Q. Now, if Nashua were to say that it
- 8 would provide service to Anheuser-Busch under a
- 9 mutually acceptable contract, would that allay
- 10 your concern -- excuse me, Merrimack's concern?
- 11 A. I would say it would tend not to unless
- 12 it was a contract to infinity. We plan on being
- here a long, long time, and all contracts are
- 14 subject to renewability.
- So as long as -- the current situation,
- 16 we always have the PUC to come back to again. So,
- 17 yes, unless the contract went on forever I would
- 18 still have the same concerns, because our thinking
- is long range, not just the next ten years.
- 20 Q. Okay. I think I know your answer to
- 21 the next question, but I will ask it anyway.
- 22 Would Merrimack's concern be allayed if the
- 23 commission were to condition the city of Nashua

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adopt the existing Anheuser-Busch contract?
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- 2 A. Again, as I stated earlier, any -- we
- 3 would have issues unless the contract was to be
- forever, because, again, our concerns are not with
- 5 ten years, our concerns are forever.
- 6 Q. I'd like to move on to the issue of the
- 7 emergency connection to the Merrimack Village
- 8 District.
- 9 A. Yes.
- 10 Q. And can you just briefly for the record
- 11 describe what service is provided under that --
- 12 the contract with Pennichuck Water Works and the
- 13 Merrimack Village District?
- 14 A. Yes.
- 15 Q. To the extent you know.
- 16 A. I can give it to you to the extent I
- 17 know. It has been very much of a positive
- 18 relationship, and I think the best way to put it is
- 19 1993 Merrimack suffered an issue of -- of huge
- importance where we had a contaminated well.
- 21 Pennichuck stepped in. We did not have
- 22 a connection at that time. They engineered the
- 23 connection and was able to -- to provide water.

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1 In today's day and age, especially in
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- 2 the age we live in, contaminated water supply is on
- 3 our mind every day. So, yes, it is a major concern
- 4 to the people of Merrimack and the town council.
- 5 Q. Now, does the Merrimack Village
- 6 District actually maintain a portion of the
- 7 interconnection?
- 8 A. I am not -- the answer is I am not sure
- 9 exactly what the agreement is between the two, so I
- 10 feel it would be inappropriate for me to speak. I
- 11 believe they both work together on it, but I do not
- 12 know that specifically.
- 13 Q. Subject to check, would you agree that
- 14 the Merrimack Village District contract with
- 15 Pennichuck is for a term of 15 years?
- 16 A. To my -- I believe that to be correct.
- 17 That is my belief. I have not -- never seen the
- 18 contract, and I have not discussed it within the
- 19 last two years.
- 20 Q. Do you have an opinion as to whether
- 21 the Merrimack Village District contract can be
- 22 assigned to an entity like Nashua?
- 23 A. I think I'm going to need clarification

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of the question. Do you mean if the MVD was to
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- 2 sell?
- 3 Q. Do you know if Nashua could just step
- 4 in the shoes of Pennichuck Water Works and just
- 5 assume this contract midterm and not wait until it
- 6 expires?
- 7 A. I am not -- I do not know the honest
- 8 answer to that.
- 9 MS. THUNBERG: Thank you. The staff
- 10 has no further questions.
- 11 THE WITNESS: Thank you very much.
- 12 CHAIRMAN GETZ: And Ms. Pressley?
- MS. PRESSLEY: No questions, thank you.
- MR. GUSTIN: John Gustin, intervenor.
- 15 One question.
- 16 CHAIRMAN GETZ: Have you been
- 17 admitted as a --
- 18 MR. GUSTIN: Yes. Last week Claire
- 19 McHugh introduced me as being an alternate for
- 20 her.
- 21 CHAIRMAN GETZ: Oh, right, you're
- 22 representing Ms. McHugh.
- MR. GUSTIN: Correct.

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1 CHAIRMAN GETZ: Why don't you come up
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- 2 here, just to make sure you can be heard.
- 3 MR. GUSTIN: Just one quick question.
- 4 CROSS-EXAMINATION
- 5 BY MR. GUSTIN:
- 6 Q. Good morning.
- 7 A. Good morning, sir.
- 8 Q. With regards to PWW and the idea that
- 9 in perpetuity that this contract with
- 10 Anheuser-Busch would be maintained, with the idea
- of PWW selling, is your expectation that that also
- 12 be in perpetuity with any backfilling corporation?
- 13 A. Could you restate the question -- in
- fact, I won't ask you to restate. I'll tell you, I
- don't expect any contract to ever be in perpetuity.
- 16 What I expect is that as long as the PUC is
- involved they allow us to have a place to voice our
- 18 complaints. If they are not there for certain
- issues, then that's where -- the only way I would
- 20 be allayed.
- 21 So I'm not naive enough to think that
- 22 contracts are in perpetuity, but the question is
- 23 would it allay my fear, and the answer is, no, but

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1 I'm not naive enough to think such a contract would
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- 2 ever exist.
- 3 Q. Okay, so your fear would not be allayed
- 4 with -- you'd never be granted in perpetuity with
- 5 any contract, is that correct?
- 6 A. That's correct.
- 7 O. So the idea of Nashua with PUC
- 8 oversight really would not allay your fears any
- 9 more than PWW does today with the possibility of
- 10 selling to another corporation, is that correct?
- 11 Your fears would be continuously allayed -- I mean
- 12 not be allayed?
- 13 A. The answer is I don't have fears today
- 14 with PWW being involved, as long as, A -- the two
- things is, A, we have this board who has some
- oversight, and, B, there has been a working
- 17 relationship for 31 years between PWW and
- 18 Anheuser-Busch, there's been a very positive
- 19 relationship, and the history itself gives me a
- feeling of comfort, as it does the town council.
- 21 MR. GUSTIN: Thank you very much.
- 22 CHAIRMAN GETZ: Mr. Judge?
- MR. JUDGE: No questions.

CHAIRMAN GETZ: And Mr. Camerino?

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23

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2
                   CROSS-EXAMINATION
 3
       BY MR. CAMERINO:
            Q.
                   Good morning, Mr. McCray.
            Α.
                   Good morning, sir.
                   Steve Camerino representing Pennichuck
 7
       Water Works. There was some testimony on earlier
       days by representatives of the city of Nashua
 9
       about their view of the importance of acquiring
       watershed land, and you're familiar with the fact,
10
       are you not, that much of the Pennichuck Brook
11
       watershed is in the town of Merrimack?
12
                   Yes, I am.
13
            Α.
            Q.
                   And if Nashua owned the water utility,
14
15
       would you have concerns if they sought to exercise
16
       the power of eminent domain to stop development in
       the town of Nashua -- excuse me, in the town of
17
       Merrimack in order to, in their minds, protect the
18
19
       watershed?
20
            Α.
                   At the time they would access --
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MR. UPTON: Before he answers, I

object. The town has never -- the city has never

said it's going to do that.

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1 MR. CAMERINO: First of all, they don't
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- 2 need to; if they have the power to do that, they
- 3 may. Second of all, we did ask questions of
- 4 Ms. Hersh about whether she would seek to use the
- 5 power of eminent domain if they couldn't acquire
- 6 the property rights voluntarily, and I believe she
- 7 said that would be a consideration.
- 8 But whether or not she said it, the
- 9 legal power is there, and my question is how would
- 10 the town of Merrimack feel if that power were
- 11 exercised.
- 12 CHAIRMAN GETZ: And this is relevant to
- his testimony because you're exploring concerns
- that the town of Merrimack might have?
- MR. CAMERINO: That the town of
- 16 Merrimack might have and does have about ownership
- 17 by Nashua.
- 18 MR. UPTON: I don't think that's in his
- 19 testimony.
- 20 MR. CAMERINO: I don't know that he has
- 21 specifically talked about that in his testimony,
- 22 but we have not limited cross-examination to
- what's in the testimony. It seems to me the

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1 parties are allowed to bring out points that are
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- 2 relevant to the determination of this commission
- and they're not confined by what a witness chooses
- 4 to say in their direct examination.
- 5 CHAIRMAN GETZ: I'm going to allow the
- 6 question.
- 7 MR. UPTON: That's not the subject of
- 8 friendly cross-examination, nor should it be. He
- 9 should not be allowed to explore outside of the
- 10 direct testimony, otherwise -- otherwise he's
- 11 getting -- he's allowed -- he's just taking the
- 12 witness wherever the witness wants to go.
- MR. CAMERINO: Well, Ms. Knowlton just
- 14 reminded me this witness did testify on this. He
- 15 specifically said Pennichuck Brook forms a portion
- of Merrimack's border with Nashua and part of the
- 17 watershed, and PWW's supply is located in
- 18 Merrimack.
- 19 But I do -- because we may have this
- 20 with other witnesses, I want to say that the fact
- 21 that one party has the good fortune that an
- 22 intervenor may support them, does not deprive that
- 23 party of the right to bring out relevant facts on

- 1 the record.
- 2 And we did not participate in any way
- in the preparation of Mr. McCray's testimony. I
- 4 don't think my cross-examination should suddenly
- 5 be limited.
- 6 CHAIRMAN GETZ: The line of inquiry is
- 7 relevant, we're going to allow it. One of the
- 8 major concerns I have about so-called friendly
- 9 cross is trying to reintroduce direct testimony
- into the record. That doesn't seem to be part of
- 11 the inquiry here, so I'm going to allow this, but
- 12 to the extent that it becomes repetitive or
- 13 cumulative or unnecessarily hypothetical, then
- we'll curtail the inquiry.
- MR. CAMERINO: Thank you, Mr. Chairman,
- 16 and I'm trying to be mindful of that, not to have
- 17 Mr. McCray simply repeat things that he's said.
- 18 BY MR. CAMERINO:
- 19 Q. So my question is, Mr. McCray, is if
- 20 the city of Nashua were to decide that it did not
- 21 want development to occur in parts of the
- 22 watershed that are located in the town of
- 23 Merrimack and sought to exercise the power of

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1 eminent domain to take that land, what concerns
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- 2 does the town of Merrimack have about that?
- A. This is an area during the last three
- 4 years that has come up on several occasions, and it
- is a major concern to us now, and one of the
- 6 reasons we have taken such an active role. The
- 7 answer is it would be a huge concern to us.
- 8 One of the last areas of town we have
- 9 that's commercially developed is the southern
- 10 portion where we get our water supply from
- 11 Pennichuck. And, also, the real world is we are
- 12 competitors with Nashua on bringing business to
- town. It has been going on the last few years.
- We have recently acquired some
- 15 companies that were in Nashua that moved to
- 16 Merrimack, and the idea that they would take some
- of our last viable land to be commercially
- developed by eminent domain would be a huge concern
- 19 to us, and something that all council members have
- 20 expressed major concerns with. So we would have a
- 21 problem with that.
- 22 Q. Now, I want to ask you about a source
- of some confusion in this docket, but you may have

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1 heard some questioning of Mr. Daniels, and there's
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- 2 been questioning on other days about how parties
- 3 feel about Nashua's stated willingness in this
- 4 proceeding to subject itself to PUC jurisdiction;
- 5 you may have heard these questions.
- 6 I want to put up on your screen, if you
- 7 look at your monitor you'll see Exhibit 3084, and
- 8 if you'll just read that to yourself. That's a
- 9 response from Alderman McCarthy on behalf of the
- 10 city which says -- and I'll just read the
- 11 response -- since Nashua does not plan to have
- 12 different rates inside and outside the city, it
- will not be subject to New Hampshire Public
- 14 Utilities Commission regulation in the ordinary
- 15 course of events. Do you see that, sir?
- 16 A. Yes, I do.
- 17 Q. And now I'm going to show you his
- 18 response to -- I'm going to show you Exhibit 3158,
- 19 which is a response to an Anheuser-Busch data
- 20 request. And if you just -- I'll represent to you
- 21 that this was from Anheuser-Busch, and so the
- 22 contract referred to is the Anheuser-Busch
- 23 contract, not somebody else's, and just read that

- 1 to yourself.
- A. Yes.
- Q. And you see there again that they're
- 4 saying that Nashua doesn't anticipate being
- 5 subject to commission regulation?
- 6 A. Yes.
- 7 Q. Is your concern -- in your testimony
- 8 you state a concern about whether Nashua will
- 9 honor the existing special contract with
- 10 Anheuser-Busch. Is it these statements and
- 11 similar statements previously by Nashua that cause
- 12 you to doubt whether they're serious about
- 13 honoring their contract?
- 14 A. I'm not sure that it's appropriate for
- me to read in how serious I think anybody is about
- 16 honor, I don't think it's appropriate. But I can
- answer as to facts, and the facts are that it is a
- 18 concern that they would not have to.
- 19 Anheuser-Busch is the biggest taxpayer
- and the second largest job supplier in the town.
- 21 They were on public record six years ago, public
- 22 statement by Anheuser-Busch at that time that we
- 23 were one of the smallest breweries, if not

- 1 smallest, and if economic climate changes
- throughout the country and the world, it would
- 3 be -- it would certainly be considered one of the
- 4 first breweries to be closed.
- 5 My concern is if all of a sudden costs
- did not make it economically viable, it would be
- 7 closed down. What that would do to Merrimack would
- 8 be a very grave consequence.
- 9 Q. Now, when that brewery was built, there
- 10 was no water service to that location, was there?
- 11 A. No, there was not.
- 12 Q. So Pennichuck had to actually extend
- its system out to that facility so the facility
- 14 could be built?
- 15 A. To my knowledge, that is correct.
- Q. Do you have concerns if there were a
- 17 similar situation today, a major industrial
- 18 employer is considering coming to Merrimack rather
- 19 than Nashua, do you have concerns about whether
- Nashua would be willing to extend the system so
- 21 that the business could locate in Merrimack?
- 22 A. I have major concerns. Again, dealing
- 23 with the individuals in Nashua, I have a positive

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1 relationship with them, but the real world is when
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- 2 it comes to attracting business it is a competitive
- 3 environment, and we do what we have to do to bring
- 4 business to town.
- 5 And if they were in position to affect
- 6 that, it would be a concern. It would certainly be
- 7 a concern that they were able to control whether or
- 8 not how we competed for that for the same large
- 9 corporate client coming to town, for lack of a
- 10 better word.
- 11 Q. Are there community water systems in
- 12 Merrimack that are not served by Pennichuck at the
- 13 moment?
- 14 A. To my knowledge there are still several
- 15 from the old days of cluster development in the
- 16 town. My last discussions were -- this were
- 17 several years ago -- I do know that Pennichuck
- 18 has -- has a division where they've actually been
- 19 buying them up. So I am not sure what the status
- $20\,$   $\,$  is in the town of Merrimack for systems, but I do
- 21 know there used to be several.
- Q. Do you have similar concerns to the one
- 23 we just discussed about Anheuser-Busch as to if

- 1 those systems needed to be taken over by a utility
- 2 because of quality of -- water supply problems
- 3 whether Nashua would be willing to extend the
- 4 existing system to serve developments in
- 5 Merrimack?
- 6 A. Yeah, I'm concerned about that, and I'm
- 7 also even more considered with the MVD. If the MVD
- 8 was to have an issue, that serves a large part of
- 9 our town. Again, we had a problem back in 1993.
- 10 If Pennichuck had not stepped forward, the results
- 11 would have been very grave.
- 12 Q. Just to be clear, the MVD is the
- 13 Merrimack Village District?
- 14 A. Village District. I apologize.
- 15 Q. One last question, the same question I
- 16 asked Mr. Daniels. You know there was a vote of
- the public in Nashua as well as a vote of the
- 18 aldermen. Do you as a representative of Merrimack
- 19 feel that the votes that occurred in Nashua are in
- 20 any way representative of what the people of the
- 21 town of Merrimack think is in their public
- 22 interest?
- 23 A. No. In fact, I actually believe it to

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1 be the opposite. I base that on the fact that,
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- again, I served on the board and the council for
- 3 six years, and this has -- has hit -- has taken a
- 4 large part in the press for the past three years.
- 5 And when I speak to people, they voice major
- 6 concerns.
- 7 And the fact is, their concerns aren't
- 8 as much with the 300 residents; Anheuser-Busch is a
- 9 huge concern to Merrimack. It's a huge concern
- 10 every day. I don't -- I'm not going to compare us
- 11 to the Berlin mills, but I am going to tell you if
- 12 anything ever happened to Fidelity or Merrimack,
- 13 the tax rate and other issues in this town would be
- 14 felt for years to come. So every day we say
- prayers for Anheuser-Busch and Fidelity. It's
- 16 important to us.
- 17 MR. CAMERINO: Thank you very much.
- 18 That's all I have.
- 19 CHAIRMAN GETZ: Mr. Upton.
- 20 THE WITNESS: Excuse me, Mr. Upton --
- 21 or Mr. Chairman. I have a back condition from a
- 22 bad fall several years ago. Would it be possible
- 23 to stretch for a minute?

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1 CHAIRMAN GETZ: Sure.
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- THE WITNESS: Thank you very much.
- 3 CHAIRMAN GETZ: Off the record for a
- 4 second.
- 5 (Discussion off the record.)
- 6 CHAIRMAN GETZ: Okay, we're back on the
- 7 record. Mr. Upton.
- 8 MR. UPTON: Thank you.
- 9 CROSS-EXAMINATION
- 10 BY MR. UPTON:
- 11 Q. Mr. McCray, your testimony says that
- 12 Merrimack receives -- in a couple of places says
- 13 Merrimack receives good quality service at a
- 14 reasonable price from Pennichuck Water Works, is
- 15 that right?
- 16 A. I believe that is correct, yes. That's
- 17 certainly my feelings.
- 18 Q. Are you aware that a study of 2004
- 19 rates by the Department of Environmental Services
- 20 concluded that Pennichuck Water Works has the
- 21 highest rates in New Hampshire of any system
- serving more than 25,000 people?
- 23 A. I believe I was a study -- I was made

- aware of a study similar to that. I'm not sure
- 2 that I knew the source.
- Q. Are you aware that that study showed
- 4 that in the three years prior to 2004 Pennichuck
- 5 Water Works' rates increased 53.8 percent, and in
- the ten years prior to 2004 increased a hundred
- 7 percent?
- 8 A. I don't remember the percentages, but I
- 9 do remember at the beginning of the new century
- 10 there had been -- there had certainly been
- 11 significant rate increases, yes, sir.
- 12 Q. Are you aware that according to the
- 13 study that Pennichuck Water Works' average rate
- was \$360 per year based on using 275 gallons a
- day, while Manchester Water Works' average rate
- 16 was only \$215?
- 17 A. I don't remember the exact amount, so,
- no, sir, I'm not going to say I remember that. I
- don't remember the specifics.
- Q. Are you aware that just since this case
- 21 has commenced that Pennichuck Water Works'rates
- have increased by about 45 percent?
- 23 A. Yes, I certainly knew they had gone up

- 1 there. And on that, Mr. Upton, if at any time as
- 2 I'm answering your question I am out of line,
- 3 please let me know. I have been known to be
- 4 long-winded.
- 5 Q. No, you're fine.
- 6 A. Beyond that, the overall feel -- my
- 7 feelings and the feelings of council there's a big
- 8 belief in if it looks like a duck, walks like a
- 9 duck, and quacks like a duck, it's a duck.
- 10 And overwhelming the feelings of the
- 11 customers of Merrimack and the town itself has been
- 12 that Pennichuck has treated us right. That's where
- I say they've been a good supplier, not based on
- 14 statistics over the last few years.
- 15 Q. But you don't deny those statistics
- 16 that I just read to you?
- 17 A. I don't deny them, because I know there
- have been increases. I don't deny them.
- 19 Q. Now, the Merrimack Village District
- 20 currently doesn't rely on Pennichuck for any water
- 21 or service, does it?
- 22 A. The answer is, I don't know, sir. You
- 23 say that, I'll take it. I thought they had some

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land lease going on with water wheeling, I thought
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- it was going both ways, but I'm not positive.
- Q. Well, there was once an emergency
- 4 interconnect, wasn't there?
- 5 A. Yes, I believe -- yes.
- 6 Q. And in that same agreement that it
- 7 granted Merrimack Village District an emergency
- 8 interconnect, Pennichuck received an interconnect
- 9 to provide service in Bedford, didn't it?
- 10 A. I don't know.
- 11 Q. I think you filed that as part of this
- 12 testimony a copy of those agreements. If it's in
- those agreements, would you say that that was
- 14 likely so?
- 15 A. Absolutely -- on that, Mr. Upton, one
- thing I promise as I testify here today, my memory
- is not perfect, and over two or three years
- 18 certainly I don't retain every fact. But I'm not
- 19 going to question anything that was testified upon.
- 20 MR. BOUTIN: I don't think there were
- 21 any exhibits that testified to that.
- 22 Q. Let me show you and see if you
- 23 recognize these.

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1 MR. CAMERINO: Are these an exhibit --
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- 2 A. Mr. Upton, I'd also like to stress, I'm
- 3 not questioning it. You asked if I remembered it,
- 4 and I didn't. I'm not questioning it; I don't
- 5 remember it.
- 6 Q. You don't remember whether Merrimack
- 7 Village District no longer has an emergency
- 8 interconnect?
- 9 A. No, that was your question, it was
- 10 about Bedford.
- 11 Q. Does Merrimack Village District any
- 12 longer have an emergency interconnect with
- 13 Pennichuck?
- 14 A. To my knowledge, they do.
- 15 Q. Let me show you a modified agreement
- 16 for water supply between Pennichuck Water Works
- 17 and Merrimack Village District dated May 17, 2004,
- 18 and I refer you to the second whereas. Would you
- 19 read that for me?
- 20 A. Whereas MVD no longer desires an
- 21 emergency water supply interconnection with
- 22 Pennichuck at the locations described in Exhibit B
- 23 hereto on --

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1 Q. I don't need any more.
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- 2 A. Okay. Yes, sir.
- Q. Does that indicate to you that there's
- 4 no longer an emergency interconnect?
- 5 A. Mr. Upton, to read three sentences in
- 6 the middle of context of several other things, no,
- 7 I do not feel that makes me comfortable. I feel --
- 8 I feel if you would allow me to read the whole
- 9 thing, I would --
- 10 Q. I would be more than happy to allow you
- 11 to read the whole thing.
- 12 A. Thank you, Mr. Upton.
- MR. CAMERINO: Mr. Chairman, this
- 14 witness has indicated he doesn't have familiarity
- 15 with this. There are witnesses in this proceeding
- 16 who do, and now we risk of getting misinformation
- 17 because the witness is being asked something he
- 18 doesn't know about.
- 19 MR. UPTON: I point out to the
- 20 commission that this is Exhibit 4006 that I've
- 21 shown him, and he testified that he thought that
- there was still an emergency interconnect, and I
- 23 think I'm entitled to show him the document and if

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1 that's still his understanding after he reads the
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- 2 document.
- 3 MR. CAMERINO: And the witness says he
- doesn't know, and so if he then answers
- 5 incorrectly there's no opportunity to put a
- 6 witness up who does know and correct the record.
- 7 MR. BOUTIN: All I would say is this
- 8 witness is not a commissioner of the water
- 9 district. So the concern that the town has that
- 10 relates to the town council having a water
- 11 district in its midst and looking after its
- interest, but he would not have any knowledge of
- 13 the interior workings of the district, so the
- 14 questions are really unfair to ask him.
- 15 CHAIRMAN GETZ: Mr. Upton, I would say
- 16 this. I mean, to the extent that you show him
- 17 this agreement that indicates -- this sentence
- 18 that indicates that the case may be other than he
- 19 believes it to be, I think you can go that far.
- 20 But asking him whether based on this sentence that
- 21 is the truth of the situation, I think goes beyond
- 22 what he's capable of testifying to.
- 23 MR. UPTON: He has testified in his

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direct about the Merrimack Village District. He
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- 2 has testified --
- 3 CHAIRMAN GETZ: But, Mr. Upton --
- 4 MR. UPTON: -- in friendly cross about
- 5 the Merrimack Village District and about the
- 6 importance of the interconnect.
- 7 CHAIRMAN GETZ: Mr. Upton, are you
- 8 finished?
- 9 MR. UPTON: I am.
- 10 CHAIRMAN GETZ: And what I've said is
- 11 you can use this document to impeach the witness,
- 12 to show that the facts may be other than he
- believes them to be. And he's read the sentence.
- 14 If you go beyond that to ask him what is the truth
- of the situation, then he has no basis for making
- 16 that conclusion.
- 17 MR. UPTON: I'm fine with that. I
- 18 didn't understand --
- 19 CHAIRMAN GETZ: The second time around
- 20 maybe it worked. Further inquiry?
- 21 BY MR. UPTON:
- Q. Have you read that?
- 23 A. Yes, I've had time to read it.

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1 Q. And does that indicate to you that the
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- interconnect no longer exists?
- 3 A. Based on that, I would have to say the
- 4 interconnect that I was familiar with I would say
- 5 does not exist, based on that.
- 6 Q. Thank you.
- 7 MR. CAMERINO: We're having a little
- 8 bit of confusion. That document that Mr. Upton
- 9 put up on the screen, does that have an exhibit
- 10 number?
- MR. UPTON: 4006.
- MR. CAMERINO: Six?
- MR. UPTON: Yes. That's my
- 14 understanding, Steve.
- 15 BY MR. UPTON:
- 16 Q. Does Merrimack have mutual aid
- 17 contracts with Nashua for fire protection and
- 18 police protection?
- 19 A. Yes, we do. I'm not sure about police,
- 20 but there is certainly an understanding there.
- 21 Q. Both communities are part of the
- 22 Souhegan Mutual Aid District?
- A. To my knowledge, yes, sir.

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1 Q. And is it fair to say that the public
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- works departments of both communities cooperate on
- 3 such issues as floods, emergency management,
- 4 sharing equipment, busted sewer lines?
- 5 A. Not completely. There's -- there's a
- 6 little rancor there sometimes. Overall, I would
- 7 say when it comes to emergency issues there is
- 8 total cooperation. When it comes to certain areas,
- 9 the -- the departments -- we have had some issues
- 10 with Merrimack over the years involving our shared
- 11 bridges and other areas.
- 12 So to say that everything has been
- totally harmonious when it comes to public works
- issues probably would not be correct. To say they
- are harmonious when it comes to public safety would
- 16 be right on the money.
- 17 Q. Do you think that providing water
- 18 service is an issue of public safety?
- 19 A. That is certainly part of what it does,
- 20 no question.
- 21 Q. You heard me ask Mr. Daniels if he was
- aware of the city of Nashua's revolving loan fund.
- 23 Are you aware of it?

- 1 A. Yes. I'm aware that we've never gotten
- 2 any money from them.
- 3 Q. Well, that was my next question. Have
- 4 any of the businesses in Nashua that you're aware
- of received any of that money?
- 6 A. The businesses in Nashua I wouldn't
- 7 know about.
- 8 Q. I'm sorry, I meant the businesses of
- 9 Merrimack.
- 10 A. I am not aware of any of them receiving
- 11 any.
- 12 Q. Thank you. I assume you would agree --
- I hope you will agree -- that Nashua gets benefits
- from having Anheuser-Busch in Merrimack?
- 15 A. I guess the answer would be I would say
- 16 there are certainly Nashua employees that live --
- that work in Merrimack, so that's certainly going
- 18 to be a benefit.
- 19 Q. Sure. And just like Nashua Corp., BAE
- and Brookstone that are located in Merrimack, all
- of these companies have people who live in Nashua
- as well as Merrimack who are employees?
- 23 A. I'm sure that has to be true.

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1 Q. And they purchase products from
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- businesses in both communities?
- 3 A. Yup.
- 4 Q. And they draw customers to that region
- 5 that spend money in both of those communities,
- 6 wouldn't you agree?
- 7 A. Yeah. I wasn't sure that was a
- 8 question, Mr. Upton.
- 9 Q. I'm sorry. So clearly Nashua benefits
- 10 from having those wonderful businesses that you
- 11 have in southern Merrimack in -- in Merrimack,
- 12 don't they?
- 13 A. I would say they have some benefit. To
- 14 think they have anywhere near the benefit of what
- 15 we retrieve from them, it would probably be
- 16 comparing apples to oranges, but there is certainly
- some benefit. Good business is a benefit to all.
- 18 Q. Now, you've expressed concern in your
- 19 testimony about the service and rates that
- 20 Merrimack customers would receive from Nashua if
- it owned the system, correct?
- 22 A. That is correct.
- 23 O. And Mr. Camerino put up a 2005 answer

- 1 to a data request. I'd like to have you look at
- what Nashua said in its testimony in 2006. Go
- 3 to -- I'm sorry.
- A. I'd be happy to look at it. I believe
- 5 I'm very familiar with it, but I'd be happy to look
- 6 at it again.
- 7 MR. UPTON: I didn't say for the
- 8 record, but that's Exhibit 1014 starting at page
- 9 15.
- 10 A. Is there any way to make that a little
- 11 larger?
- MR. UPTON: Yeah, I'm going to blow it
- 13 up for you.
- 14 A. Thank you.
- 15 Q. Because I need it, too. This is the
- 16 testimony, I'll represent to you, of the mayor and
- 17 Alderman McCarthy. We would also like to
- 18 highlight that Nashua has made significant
- 19 commitments that will benefit the public interest
- 20 and insure that the interest of customers located
- 21 outside the city of Nashua are protected and
- 22 treated fairly in all respects.
- Nashua expects that the public

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1 utilities commission in its discretion will make
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- these commitments into binding conditions on its
- 3 acquisition of the water system. The following
- 4 are examples of Nashua's commitment to treat
- 5 customers outside -- I'm sorry, go onto the next
- 6 page -- outside the city fairly.
- 7 The list is by no means exhaustive.
- 8 Nashua remains open, and then the commitments.
- 9 Nashua has committed to operate its water system
- 10 according to the terms of its water ordinance in a
- 11 manner that treats all customers equally.
- 12 Two. To the extent that Nashua serves
- 13 customers outside of its borders, it has agreed
- 14 and committed to the principle that the terms and
- 15 conditions of its service will continue to be
- subject to the jurisdiction of the PUC.
- 17 Three. It has committed to provide
- 18 service to all satellite customers -- and that
- 19 would include Merrimack, wouldn't it?
- 20 A. Yes. Yes, sir.
- 21 Q. -- at core rates. And you understand
- 22 core rates to mean the same rates as they charge
- the people in Nashua?

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1 A. I'm very familiar with that, yes, sir.
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- Q. All right. If Nashua has made these
- 3 commitments, wouldn't they satisfy your concern
- 4 about the rates and service that the Merrimack
- 5 ratepayers will receive?
- 6 A. Absolutely not, Mr. Upton.
- 7 Q. Why not?
- 8 A. Thank you very much for the opportunity
- 9 to speak to that. This is some of my -- some of my
- 10 and the council's major concerns. The first thing
- is the fact if -- scenario No. 1 is if Nashua
- 12 residents end up paying a very large amount, that
- does not make the people in Merrimack feel any
- 14 better if we're paying a large amount, too. So the
- fact that Nashua is paying a large amount and we're
- paying a large amount doesn't help our citizens.
- 17 And my concern is if this truly ends up
- 18 being sold for what the real valuation is, I
- 19 believe that there will be immediately a major
- 20 increase to all -- not just Merrimack residents,
- 21 but to Nashua -- to begin recouping it.
- 22 Again, they are going to have to run
- 23 this like a business, which means once they buy

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this, they're going to have payments to make, and
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- 2 they are going to have to make sure that part of it
- 3 comes from the source.
- 4 So, again, to look at that and say,
- 5 well, as long as you pay the same as Nashua are you
- 6 comfortable, oh, heck no, because I think everyone
- 7 is going to see what I consider to possibly be a
- 8 doubling of the rates if this goes through. That's
- 9 just my first concern.
- 10 My second concern gets into the fact of
- 11 what I said before about perpetuity. Bernie
- 12 Streeter is a nice guy, the people in Nashua are
- great people, but overall, according to the RSAs
- 14 they can increase it up to 15 percent if we don't
- 15 become core.
- And a contract that is not in
- 17 perpetuity -- and I want to stress, I know one
- don't exist -- that's a major concern. We in
- 19 Merrimack, as do all municipal people, we have an
- obligation to look out one, two, 300 years.
- 21 Mankind is going to be here a long time, not ten
- 22 years.
- 23 So, no, none of it gives me any -- any

- 1 concerns. I think if this happens it will be major
- 2 increases to everyone. I'm very concerned about
- 3 Anheuser-Busch leaving town, and I think the
- 4 consequences could be grave for the people of
- 5 Merrimack.
- 6 Q. So you don't think that the PUC
- 7 exercising its jurisdiction under these conditions
- 8 has the ability to control any of the things you
- 9 spoke about?
- 10 A. The answer is I think they can control
- some, possibly, but overall, as I look into the far
- 12 picture, I definitely have concerns.
- 13 Q. Now, you clearly have expressed concern
- 14 about the impact on Anheuser-Busch.
- 15 A. As one, yes. Absolutely.
- Mr. Upton, can I assume every time
- 17 you're going to bring something up you're going to
- 18 blow it up?
- 19 Q. Absolutely.
- 20 A. Good. I appreciate that.
- 21 Q. This again is Mayor Streeter and
- 22 Alderman McCarthy. Nashua stands behind its
- 23 commitments to service both wholesale and retail

- 1 customers on an equal basis, and is fully willing
- 2 to accept appropriate conditions to that effect.
- 3 Do you see that?
- 4 A. Yes, I do.
- 5 Q. Does that indicate to you that Nashua
- 6 intends to fairly treat the wholesale contracts?
- 7 A. What it indicates to me is that on a
- 8 day in time when Mr. Streeter is the mayor he had a
- 9 commitment, but this is an elected force of
- 10 government, which means it's always going to be
- 11 rotating people. And, unfortunately, elected
- 12 people, they're always going to cater to the people
- 13 that elect them, and no one in Merrimack has a vote
- in there.
- So I am not questioning and impugning
- the intentions, but time changes, and in the end
- 17 elected officials are going to do what makes Nashua
- 18 residents happy and re-elect them. So I do have
- 19 concerns, but I do not question the intentions of
- 20 Mr. Streeter or Mr. McCarthy, but, again, it's just
- 21 a day in time they made that statement.
- Q. If Nashua has committed in its
- 23 testimony and agreed to a condition of approval by

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1 the commission that it will provide service in
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- 2 accordance with the rates, terms and conditions of
- 3 all the existing wholesale contracts, including
- 4 the Anheuser-Busch contract and the renewal
- 5 thereof, and if required to create a wholesale
- 6 tariff for Anheuser-Busch that incorporates the
- 7 rates and provisions of the existing wholesale
- 8 contract, wouldn't that alleviate your concern?
- 9 A. It wouldn't. Mr. Upton, I don't want
- 10 to beat a dead horse, but, again, I'm sitting here
- 11 looking out for the concerns of Merrimack residents
- 12 for the next hundred, 200 years, and the fact is
- that I believe the current situation provides more
- 14 protection to the citizens of Merrimack than a new
- 15 situation, so it would not.
- 16 Q. And I gather it wouldn't make any
- 17 difference to you either if the wholesale
- 18 contracts and any complaints concerning the
- 19 wholesale contracts were subject to PUC
- 20 jurisdiction?
- 21 A. I want to -- I want to stress one
- thing, because I don't want my testimony to be
- 23 misunderstood by the members of the panel or anyone

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1 sitting here. When you ask the question does it
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- 2 allay your fears, to me you're asking me an all or
- 3 nothing question, does it allay my fears, and the
- 4 answer is no.
- Does it give me some comfort; yes, any
- 6 protection the PUC can give us is always going to
- 7 be a little more comfort, but it does not allay all
- 8 the fears that I would have. So that's what I'm
- 9 saying, I believe the current situation is a lot
- 10 more positive to the citizens of Merrimack than the
- 11 situation that would move forward. I'm not saying
- 12 it wouldn't be a little better, but overall I would
- 13 have major concerns.
- Q. And you're right -- that's it.
- MS. THUNBERG: Mr. Chairman, can I have
- 16 clarification of Attorney Upton's last question,
- 17 when he referred to wholesale contracts, was that
- 18 just the Anheuser-Busch or did that include
- 19 municipal?
- 20 MR. UPTON: All wholesale contracts,
- 21 including whatever wholesale contract exists. The
- question of this witness was Anheuser-Busch.
- THE WITNESS: Mr. Upton, I want to

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thank you very much, you were a gentleman.
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- 2 MR. UPTON: Thank you, Mr. McCray, you
- 3 also.
- 4 COMMISSIONER BELOW: The Merrimack
- 5 Village District, is its primary purpose to run
- 6 the public water system in a portion of the town
- 7 of Merrimack or does it do other functions?
- 8 THE WITNESS: The answer is its primary
- 9 purpose is to provide a safe water supply to a
- 10 section of the town of Merrimack.
- 11 COMMISSIONER BELOW: And what portion
- of that -- of the town of Merrimack is that?
- 13 THE WITNESS: It kind of cuts out a
- 14 cylindrical area, I would need a map to
- 15 appropriately show it to you. But if I had to
- 16 guess, I would say that -- and I really want to
- 17 stress, as Mr. Upton showed earlier, being a
- 18 commissioner I probably cause myself more trouble
- 19 talking about it than I ask for -- but if I had to
- 20 guess, I'd say 60 percent. Again, I'm not a
- 21 commissioner, I probably shouldn't even be
- 22 speaking to that.
- 23 COMMISSIONER BELOW: And do you know if

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that's always been a public water system?
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- 2 THE WITNESS: To my -- the answer is I
- don't know going back 100, 200 years. So, again,
- I shouldn't get myself in trouble.
- 5 COMMISSIONER BELOW: Thank you.
- 6 CHAIRMAN GETZ: Mr. Boutin, redirect?
- 7 MR. BOUTIN: Yes, I do have some
- 8 redirect, but I would like some indulgence for a
- 9 few minutes to take a look at that exhibit that
- 10 was flashed on the screen about the
- interconnection, because it will form whether or
- 12 not I have extensive redirect.
- 13 CHAIRMAN GETZ: You need --
- MR. BOUTIN: Five minutes, or do you
- want to take a break now? That's fine; whatever.
- 16 CHAIRMAN GETZ: Let's just take a very
- 17 brief recess. Ms. Pressley, do you have
- 18 something?
- 19 MS. PRESSLEY: I would like to ask a
- 20 question, if it's appropriate. Based on what I've
- 21 heard.
- 22 CHAIRMAN GETZ: Well, let's take the
- recess, and we'll be back in five minutes.

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1
                   (Recess taken.)
 2
                   CHAIRMAN GETZ: Okay, we're back on the
 3
       record with the examination of Mr. McCray.
                   Before we go to redirect, Ms. Pressley,
       you had your opportunity for cross-examination, I
 5
       recall, and you said you had no cross. Now the
 7
       cross-examination has been completed so we're
       going to turn to redirect, so we will not provide
 9
       a second opportunity for questioning of this
10
       witness.
11
                   REDIRECT-EXAMINATION
       BY MR. BOUTIN:
12
                   Mr. McCray, I'm going to just ask you a
13
            Ο.
       question about the interconnect. I want you to
14
       give me your understanding of the present
15
       situation involving whether Merrimack Water
16
17
       District is somehow connected with Pennichuck so
       as to be protected?
18
19
            Α.
                   My understanding is -- just as a quick
20
       background, is after the attacks of 9/11 water
21
       supply has become, obviously, a very major issue,
       and at that time we were assured we were all set.
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And every year when we go through this

22

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1 issue one of the concerns that we have is that if
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- there is a problem with the MVD are we all set, and
- I was reassured as recently as two to three weeks
- 4 ago that Pennichuck would be up and running
- 5 immediately if they so chose to.
- 6 So the answer is my understanding was
- 7 that we are still set up to have -- to immediately
- 8 have Pennichuck supply us with water. It appears
- 9 from what Mr. Upton showed me I was incorrect in
- 10 assuming that the same emergency hookup that we had
- 11 used in '90s was still being used, and I apologize
- 12 for that.
- 13 But the answer is I have been assured
- 14 that if there is an issue with our water supply we
- 15 have the proper connections in place for Pennichuck
- to immediately be wheeling water to us.
- 17 Q. Now, I'm going to ask you a question
- about the exhibit you were shown. Apparently
- 19 Nashua has a water ordinance. Have you ever heard
- of Nashua's water ordinance?
- 21 A. I -- Mr. Boutin, I read ordinances all
- the time from different towns, even MVD. I do not
- 23 specifically recall specifics of Nashua's ordinance

- or whether, in fact, they even have one.
- Q. Are you or the board -- the council
- 3 now, they changed form of government right in the
- 4 middle of this case -- have you or the council
- 5 ever been asked to attend a meeting in Nashua
- 6 about the formation of a water ordinance to govern
- 7 the water district?
- 8 MR. UPTON: I object. This is beyond
- 9 the scope of my cross-examination and it's not
- 10 proper redirect. I didn't ask about that.
- 11 MR. BOUTIN: You sure did ask about the
- 12 water ordinance, and he, in fact, flashed on the
- board that there was a water ordinance that was
- 14 going to be in place and did that give him
- 15 comfort.
- MR. UPTON: But I didn't talk about any
- 17 meetings or anything like that.
- 18 CHAIRMAN GETZ: Well, my recollection
- is the door has been opened with respect to the
- ordinance, and I'm going to allow redirect about
- 21 what Mr. McCray has any knowledge about the
- 22 ordinance.
- 23 BY MR. BOUTIN:

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1 Q. Mr. McCray, have you ever been asked or
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- 2 has council been asked to appear at any of these
- 3 meetings about the water ordinance?
- 4 A. I have not been, to the best of my
- 5 knowledge.
- 6 Q. Has Nashua ever sent you a copy of the
- 7 draft ordinance?
- 8 A. They have not.
- 9 Q. Have you ever been notified that there
- is a water ordinance in place?
- 11 A. No, I have not.
- MR. UPTON: This is really improper.
- We sent it to their lawyer because they were
- 14 represented at the time it was completed. It's
- unfair to say we never sent a copy.
- MR. BOUTIN: Which lawyer did you send
- 17 it to?
- 18 MR. UPTON: To you.
- MR. BOUTIN: How, e-mail?
- 20 MR. UPTON: To you. It was supplied to
- 21 you as a part of this case.
- MR. BOUTIN: It may have been an
- exhibit in this case, I don't deny it, but I

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1 certainly was never consulted about it in terms of
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- 2 asking my client to go to any meeting in Nashua to
- 3 learn about it.
- 4 CHAIRMAN GETZ: Okay, well, we have the
- 5 representations of the attorneys with respect to
- 6 the ordinance, and we also have the testimony of
- 7 the witness that he has no knowledge of the
- 8 ordinance. Is there anything further?
- 9 MR. BOUTIN: No.
- 10 CHAIRMAN GETZ: Okay, then, that
- 11 completes the examination of Mr. McCray. Thank
- 12 you.
- 13 THE WITNESS: Thank you very much,
- 14 Mr. Chairman.
- 15 CHAIRMAN GETZ: Mr. Alexander.
- MR. ALEXANDER: I call John Mills.
- 17 (John Mills, sworn)
- 18 DIRECT EXAMINATION
- 19 BY MR. ALEXANDER:
- 20 Q. Would you please state your name and
- 21 position?
- 22 A. John Mills, plant manager,
- 23 Anheuser-Busch, Merrimack brewery.

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1 Q. And are you aware that Anheuser-Busch
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- filed testimony at Exhibit 4004 in this case?
- 3 A. I am.
- 4 Q. And that was filed by Dennis Nesbit?
- 5 A. Yes.
- 6 Q. And was he your predecessor?
- 7 A. Yes.
- 8 Q. There were two exhibits to that
- 9 testimony, is that right?
- 10 A. Yes.
- 11 Q. And first was the special -- the third
- 12 special contract between Pennichuck Water Works
- and Anheuser-Busch?
- 14 A. Correct.
- Q. And the second exhibit was a copy of
- this commission's order approving that contract?
- 17 A. Correct.
- 18 Q. And that order is dated March 4th,
- 19 2005?
- 20 A. Yes.
- Q. And the contract is dated October 5,
- 22 2004?
- 23 A. Yes.

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1 Q. To the best of your knowledge, are
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- those accurate copies of those documents?
- 3 A. They are.
- 4 Q. Did you subsequently file testimony
- 5 substituting yourself for Mr. Nesbit?
- 6 A. I did.
- 7 Q. And do you adopt his testimony in full?
- 8 A. I do.
- 9 Q. And is your -- I guess your testimony
- 10 has not been entered as an exhibit at this point.
- 11 MR. ALEXANDER: I believe it will be
- 12 Exhibit 4008. If I may approach the bench.
- 13 CHAIRMAN GETZ: Please. We have copies
- 14 of the --
- MR. ALEXANDER: Of the substitution?
- 16 CHAIRMAN GETZ: Oh.
- 17 (Exhibit No. 4008 was marked.)
- 18 Q. And do you adopt the substituted
- 19 testimony at this time?
- 20 A. I do.
- 21 MR. ALEXANDER: Thank you. The witness
- is available for cross-examination.
- 23 CHAIRMAN GETZ: Thank you. And

- 1 Mr. Boutin? Okay, Mr. Eckberg?
- 2 MR. ECKBERG: No questions of the
- 3 witness. Thank you.
- 4 CHAIRMAN GETZ: And, Ms. Thunberg?
- 5 MS. THUNBERG: Staff has no questions
- for this witness. Thank you.
- 7 CHAIRMAN GETZ: And Ms. Pressley?
- 8 MS. PRESSLEY: Thank you, no questions.
- 9 CHAIRMAN GETZ: Mr. Gustin?
- MR. GUSTIN: No, thank you.
- 11 CHAIRMAN GETZ: And Mr. Judge?
- MR. JUDGE: No, thank you.
- 13 CHAIRMAN GETZ: And Ms. Knowlton?
- MS. KNOWLTON: I have no questions for
- 15 the witness.
- 16 CHAIRMAN GETZ: Mr. Richardson?
- 17 CROSS-EXAMINATION
- 18 BY MR. RICHARDSON:
- 19 Q. Good morning.
- A. Good morning.
- 21 Q. Mr. Mills, I believe your testimony
- 22 states that it's crucial to Anheuser-Busch to have
- 23 high quality water?

- 1 A. (Witness nods.)
- Q. And good working relations with its
- 3 supplier, and I believe you said that was
- 4 fundamental, is that correct?
- 5 A. That's correct.
- 6 Q. You weren't here when the -- I believe
- 7 your attorney, Mr. Alexander, asked a question of
- 8 Veolia Water and about its relations with some of
- 9 its customers in Indianapolis, and I'd like to
- 10 show you Veolia's response and see if this -- and
- 11 get your reaction to that.
- MR. CAMERINO: Could we pull up the
- 13 transcript from September 5th, starting at page
- 14 330.
- 15 Q. And you can see Mr. Alexander's
- question there, and he asks one of the
- 17 Anheuser-Busch's key interests in this proceeding
- is its ability -- is the ability to communicate
- and have good cooperation with its supplier. And
- 20 then he asks, are there any particular services or
- 21 operations that Veolia anticipates putting in
- 22 place to facilitate those arrangements.
- 23 And then Mr. Ashcroft responds that

- there's some things they do in Indianapolis. And
- 2 then on the next page -- did you have a chance to
- 3 read that?
- 4 A. I did.
- 5 Q. On the next page Ms. Willans starts to
- 6 describe those. And if you could take a moment to
- 7 review those.
- 8 A. Okay.
- 9 Q. All right. And so it looks like here
- 10 Ms. Willans is describing a 24 hour technical help
- line, and there's also a process of e-mails to top
- 12 users concerning what the system's doing, whether
- there's any change in the treatment process, and
- 14 then I believe there's -- it continues on the next
- page. There's a technical advisory group.
- 16 So, Mr. Mills, are those -- are those
- 17 approaches the type of communications that you
- 18 would want to see the city put in place?
- 19 A. Those are certainly examples of the
- 20 type of service we would expect, yes.
- 21 Q. And if Nashua were willing to agree as
- 22 a condition of approval to implement the proposals
- that Ms. Willans has described, would that address

- 1 your concern regarding communications?
- 2 A. It would be a step in that direction.
- 3 Q. There's -- also in your testimony you
- 4 talk of a concern about rates, I believe, and your
- 5 relationship with Pennichuck under its existing
- 6 wholesale contracts.
- 7 And if Nashua were to agree as a
- 8 condition -- legally binding condition based on
- 9 the commission's approval that it would continue
- 10 to provide service consistent with the terms and
- 11 conditions of its existing wholesale contract and
- 12 the renewal of, would that address your concerns
- regarding the -- the wholesale contract?
- 14 A. When you say wholesale contract, I
- think about our third special contract.
- 16 Q. Yes. I'm sorry, is that different from
- 17 a wholesale contract?
- 18 A. Well, it's a specific contract to
- 19 Anheuser-Busch.
- 20 O. I didn't mean to draw a distinction.
- 21 That's the one I'm referring to in this question.
- 22 A. Certainly we are comfortable with the
- 23 way that we have the board's oversight in any rate

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1 change that may be applied. And if what you're
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- 2 saying is that the city of Nashua would have -- be
- 3 subjected to the same administration or oversight
- of the board, and if that was an enforceable and in
- 5 perpetuity position to protect our rates to make
- 6 sure that we got long term, locked in reasonable
- 7 rates based on cost allocation, then that, in fact,
- 8 would -- would be helpful.
- 9 Q. And that was my follow-up question.
- 10 With respect to rates, if Nashua were to agree
- 11 that the commission could retain jurisdiction over
- 12 the special contract or the wholesale contracts,
- 13 would that address -- or a complaint alleging that
- 14 the rates were unjust and unreasonable, would that
- 15 address your concern?
- 16 A. The way we've worked in the past is any
- time there's a rate adjustment to be made, there's
- a cost of service study done first. That cost of
- 19 service study gets approved first by the board --
- 20 by the commission, and then it goes into place. We
- 21 would want to see that same type of thing.
- MR. RICHARDSON: Thank you.
- 23 CHAIRMAN GETZ: Okay. Opportunity for

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1 redirect?
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- 2 MR. ALEXANDER: No questions.
- 3 CHAIRMAN GETZ: Then you're excused.
- 4 Thank you, sir. We have about 20 minutes. I
- 5 guess the question is do we want to start with
- 6 Ms. Pressley and then deal with Mr. Scanlon later,
- 7 or just recess now and come back, I guess, at one
- 8 o'clock? Is there any preference among the
- 9 parties?
- 10 MS. KNOWLTON: I think we can put
- 11 Ms. Pressley on now.
- MR. UPTON: I agree.
- 13 CHAIRMAN GETZ: Okay, let's forge
- 14 ahead.
- MR. UPTON: I've agreed to try to help
- her get her testimony in, to have her adopt it.
- 17 It seemed like I was the most appropriate person
- 18 to do that since she's not represented.
- 19 CHAIRMAN GETZ: Okay. Please proceed.
- 20 (Barbara Pressley, sworn)
- 21 DIRECT EXAMINATION
- 22 BY MR. UPTON:
- Q. Would you state your name and your

- 1 position in this matter?
- 2 A. Thank you, good morning. My name is
- 3 Barbara Pressley. I'm a citizen of Nashua. I'm a
- 4 taxpayer and a ratepayer, and I've been involved in
- 5 this issue from the beginning, and I'm currently an
- 6 intervenor.
- 7 Q. Now, Mrs. Pressley, you have filed
- 8 testimony dated April 22, 2005 which has been
- 9 identified as Exhibit 2001, is that correct?
- 10 A. Yes, it is.
- 11 Q. And you've also filed testimony dated
- January 10, 2006 which has been identified as
- 13 Exhibit 2002, correct?
- 14 A. Yes, that's correct.
- Q. And, finally, you've filed testimony
- dated May 19, 2006, identified as Exhibit 2003,
- and that included a history of the relationship
- 18 between Pennichuck and the city which has been
- marked as an exhibit, 2004, is that correct?
- 20 A. Yes, it is.
- Q. And do you adopt that prefiled
- testimony as your testimony in this case?
- 23 A. Yes, I do.

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1 Q. Do you wish to add anything to your
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- 2 testimony?
- MS. KNOWLTON: Before we move on to
- 4 that I want to note an objection for the record.
- 5 To the extent that Ms. Pressley has any late-filed
- 6 testimony that was filed outside the timeframe set
- forth in the procedural schedule approved by this
- 8 commission, we object to the use of that testimony
- 9 in this proceeding.
- 10 CHAIRMAN GETZ: Let's address that
- 11 first. I take that to be the issue that we held
- in abeyance and the secretary letter of January
- 13 16, and that goes to the filing that Ms. Pressley
- 14 made on January 16, is that your understanding,
- 15 Ms. Knowlton --
- MS. KNOWLTON: Yes.
- 17 CHAIRMAN GETZ: -- that is the
- 18 testimony in dispute. And I guess there will be
- an opportunity for you to respond, Ms. Pressley,
- 20 but I take it here that what we're talking about
- 21 in that package that came in that day is we have
- 22 an additional research by Mr. Manoian concerning
- 23 the history of Pennichuck Water Works, and then

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the other -- I'm not sure what else is being
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- 2 sought to be put in.
- 3 In that filing you made on that day
- 4 there was reference to the investigation by the
- 5 state securities division, but I don't see any
- documents, so what is it you're trying to actually
- 7 get in?
- 8 THE WITNESS: I apologize for that. A
- 9 matter of days before the parties recessed to try
- 10 to negotiate another -- a department of the state
- 11 released the documents that had been requested, so
- 12 the timing was such that no testimony could have
- 13 been submitted.
- 14 CHAIRMAN GETZ: But you didn't -- but
- 15 you've not included or --
- MS. PRESSLEY: I had not had the time
- 17 to look at them. But I think it's important for
- 18 the commission to know that simultaneously to the
- 19 parties hoping to negotiate, the securities
- 20 division did release the -- the supporting
- 21 documents for their investigation of the
- 22 corporation.
- 23 CHAIRMAN GETZ: Well, I'm going to --

MS. PRESSLEY: So they're available to

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       the commission.
 3
                   CHAIRMAN GETZ: I'm going to address it
       this way. I'm going to allow this additional
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       research by Mr. Manoian. On the one hand it's not
       clear what the probative value of this additional
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 7
       research paper is, but on the other hand, I don't
       think there's any harm to any party by including
 9
       it.
                   With respect to whatever the state
10
       securities division may have decided, I'll treat
11
12
       that as a, I guess, request for us to take
       administrative notice of that, and rather than
13
       rule on that now, we'll rule on whether to take
14
15
       administrative notice of the rulings and any
       documents prepared by the state securities
16
       division, and we'll deal with that at the end of
17
18
       the proceeding.
19
                   MS. PRESSLEY: Thank you.
20
                   MR. UPTON: I have nothing more.
                   CHAIRMAN GETZ: Okay, then make sure I
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have the right order for cross-examination of

Ms. Pressley. And I think we would begin with

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other intervenors supporting the petition, so that
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- 2 goes to Mr. Gustin. Any questions?
- 3 MR. GUSTIN: Not at this time, thank
- 4 you.
- 5 CHAIRMAN GETZ: Mr. Judge?
- 6 MR. JUDGE: No, thank you.
- 7 CHAIRMAN GETZ: Then, Mr. Eckberg?
- 8 MR. ECKBERG: No questions. Thank you.
- 9 CHAIRMAN GETZ: And Ms. Thunberg?
- 10 MS. THUNBERG: Staff has no questions
- 11 for this witness. Thank you.
- 12 CHAIRMAN GETZ: And turning to the
- intervenors opposing the petition. Mr. Boutin?
- MR. BOUTIN: None.
- 15 CHAIRMAN GETZ: Mr. Alexander?
- MR. ALEXANDER: No questions. Thank
- 17 you.
- 18 CHAIRMAN GETZ: Then I guess we go to
- 19 the city. Mr. Upton, questions?
- 20 MR. UPTON: Thank you, I have a few
- 21 questions.
- 22 CROSS-EXAMINATION
- 23 BY MR. UPTON:

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       you think the Manchester Water Works is relevant
       in this case?
 5
                   Well, to me, the key to this issue is
       ownership, and that's been brought up many times in
 7
       the past. And the most visible contrast between
       the two types of ownership, meaning a for profit
 9
       corporation or municipal for the people really is
       Manchester, and that's something we all can see and
10
       we all can feel.
11
                   I think it's a situation where in the
12
       1980 they -- the two took a totally different
13
       course. Manchester has purchased protective land.
14
       At this time they have 10,000 acres that does
15
       nothing but protect their water supply, and the
16
17
       city of Nashua has sold theirs off, and we're down
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Ms. Pressley, I saw in your testimony

the reference to Manchester Water Works. Why do

that Manchester has not needed to tap into the
Merrimack River in order to supplement theirs,
whereas Nashua's had to do that for many, many

to less than 500. And as a result of that, the

contrast between the rates is quite significant.

I think another interesting point is

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1 years.
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- 2 And also the biggest thing is the
- 3 contrast between being able to see what they're
- 4 doing. The biggest problem that -- that I think we
- 5 have is that we have no idea what's happening with
- 6 Pennichuck, our ability to access their decisions
- 7 and their decision makers is completely
- 8 nonexistent, and the fact that everything that
- 9 Manchester does is open to the public and open to
- 10 public scrutiny, and I think that is a major
- 11 factor.
- 12 I also believe that had we had the open
- form of water supply that Manchester has had, we
- 14 would not have had the scandal that we currently
- are dealing with locally regarding the water
- 16 company.
- 17 Q. Did you as a citizen attempt to gain
- 18 access to the inner workings of Pennichuck?
- 19 A. Yes, I did.
- Q. What did you do?
- 21 A. Well, in frustration, I did a couple of
- 22 things. I --
- 23 MS. KNOWLTON: I want to object to this

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line of questioning on the basis that it is
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- 2 extremely repetitive of what's in Ms. Pressley's
- 3 direct testimony.
- 4 And as we've seen throughout the
- 5 hearings that we've had in this case, other
- 6 witnesses have not been afforded the opportunity
- 7 to restate their direct testimony. This is
- 8 intended to be cross-examination.
- 9 CHAIRMAN GETZ: Mr. Upton, response?
- 10 MR. UPTON: I thought that this was an
- 11 appropriate line of questioning for a citizen
- 12 witness who doesn't otherwise get an opportunity
- to appear before the board.
- I didn't think it was improper
- 15 redirect. It was addressed to the issue of
- 16 municipal transparency that she raised in my last
- 17 question, so I thought it was an appropriate line
- 18 of questioning.
- 19 MS. KNOWLTON: Ms. Pressley is having
- 20 the opportunity to participate just as every other
- 21 witness has in this case. Though she is not
- 22 represented by counsel, she has filed multiple
- rounds of testimony, and she has had the

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1 opportunity to state her position, which the
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- 2 commission can review in that prefiled direct
- 3 testimony.
- 4 If she's allowed to supplement her
- direct testimony, she's been afforded an
- 6 opportunity that no other witness in this case
- 7 has, and I think that's prejudicial to all the
- 8 parties in this case.
- 9 CHAIRMAN GETZ: Mr. Upton, she has
- 10 submitted several rounds of prefiled direct, and I
- 11 guess it's a question of how much latitude to
- 12 allow here.
- MR. UPTON: I don't have -- I don't
- have very many questions at all for Mrs. Pressley.
- 15 CHAIRMAN GETZ: Well, I'm going to
- 16 allow this question, but this shouldn't be just an
- opportunity to lay open for Ms. Pressley the
- 18 chance to restate her position or add to her
- 19 position as a general matter.
- MR. UPTON: I understand.
- 21 CHAIRMAN GETZ: So let's keep it
- 22 focused.
- 23 MR. UPTON: I've tried not to do that.

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1 BY MR. UPTON:
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- Q. What have you done?
- 3 A. Well, the most significant thing that I
- 4 have done -- and the repercussions are quite
- 5 significant and will be new information -- I
- 6 purchased one share of stock.
- 7 The company kept saying that they were
- 8 going to hold a meeting, a shareholders' meeting,
- 9 and this is the only way I could have a ticket to
- 10 get in to see how my water company functioned.
- 11 CHAIRMAN GETZ: Well, I believe -- I
- 12 think we've already heard Ms. Pressley speak to
- this issue earlier in the case.
- MR. UPTON: Okay.
- MS. PRESSLEY: I think what you might
- not realize, and I think I would like in the
- 17 public record to commend the free press, because
- 18 if were not for the Union Leader, if they had not
- 19 published this article, there would never have
- 20 been an SEC investigation.
- 21 Because we have to go -- a citizen has
- 22 to go to the press, and they -- they recognize
- 23 the -- the attorney -- the Secretary of State read

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1 this article in the Union Leader and knew that the
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- 2 company was in error, called me, I had calls from
- 3 lawyers saying that the company was at fault.
- I had to go to court to get them to --
- 5 to be able to do what any shareholder can do. And
- 6 it was because of this that the securities
- 7 division that comes under the Secretary of State,
- 8 that they -- this whole investigation.
- 9 So this is what it takes for a citizen
- 10 to find out what's going on, to -- to get to the
- 11 bottom of what is happening with our water supply,
- and I don't believe people do know that.
- 13 The Secretary of State has -- he told
- 14 me that this was the reason; this is what started
- 15 the whole SEC investigation, the free press, the
- 16 Manchester Union Leader.
- 17 And so if that's what it takes for a
- 18 customer and a citizen to find out what's going
- on, to go to the extreme that I have had to go to,
- I think there's a real problem here.
- 21 CHAIRMAN GETZ: Okay, Mr. Upton. We do
- 22 provide certain latitudes for pro se witnesses who
- are unfamiliar with our processes, but let's

- 1 try -- where are we going with the cross?
- 2 BY MR. UPTON:
- 3 Q. My next question is you filed a
- 4 timeline as a part of your testimony?
- 5 A. Yes, I did, and I found that to be
- 6 really helpful to help me out, and also that was
- 7 how we were able to find out the inconsistencies.
- 8 Filing a -- creating a timeline that we can change
- 9 as we go along --
- 10 CHAIRMAN GETZ: Ms. Pressley, we've
- 11 read your testimony and seen your timeline. I
- 12 guess the question was --
- MR. UPTON: Yes, the question is, and
- it's not in her testimony --
- 15 Q. What conclusions did you draw from the
- 16 timeline?
- 17 A. Well, I think the same thing. The
- 18 frustration with the secrecy that exists with the
- 19 corporation's culture and the lack of openness.
- 20 MS. PRESSLEY: I'd like to point out to
- 21 the commission even going back to the beginning,
- you gave a rate increase on March 2nd of 2002, and
- 23 we now know that the company was already in the

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1 process of selling itself. And I wondered, do
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- they tell you that? I have no idea if they do.
- 3 But it seems to me that we didn't know.
- 4 So if you look at the timeline, you know, they
- 5 were in the process -- they were coming to you for
- a rate increase, a 19 percent rate increase, while
- 7 they were marketing their company for sale. I
- 8 mean, things like this are just amazing to me.
- 9 If this were done in the public forum,
- 10 we would know what was going on. And the city of
- 11 Nashua is not going to be perfect, nor is Veolia,
- 12 but at least we'll know what they're doing and
- we'll be able to speak out. But the secrecy, that
- just contradicts everything that we stand for.
- 15 And this is our drinking water. The
- water belongs to us, it does not belong to them.
- 17 They only process it and deliver it.
- 18 MR. UPTON: I have no more questions.
- MS. PRESSLEY: Thank you.
- 20 CHAIRMAN GETZ: Well, I guess
- 21 Ms. Knowlton?
- MS. KNOWLTON: I have no questions for
- 23 the witness. Thank you.

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1 CHAIRMAN GETZ: I don't know if she can
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- 2 redirect to herself.
- 3 MS. PRESSLEY: Thank you so much.
- 4 CHAIRMAN GETZ: So that completes the
- 5 examination of Ms. Pressley. Thank you.
- 6 MS. PRESSLEY: Thank you. Time for the
- 7 break.
- 8 CHAIRMAN GETZ: Yeah, let's take the
- 9 recess. And just to make sure about the arrival
- of Mr. Scanlon, let's resume at one o'clock. And
- 11 my understanding, that's the last remaining item
- we have to address today?
- MR. UPTON: I believe so, yes.
- 14 CHAIRMAN GETZ: Well, let's recess
- 15 until one. Thank you.
- 16 (Recess taken.)
- 17 CHAIRMAN GETZ: Okay, we're back on the
- 18 record in docket DW 04-048, and I believe we have
- 19 Mr. Scanlon prepared to testify this afternoon,
- and you make an appearance, Mr. Sullivan.
- 21 MR. SULLIVAN: I will, for the first
- 22 time in a long time. Eugene Sullivan for the town
- of Milford.

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1 (Michael Scanlon, sworn)
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- 2 DIRECT EXAMINATION
- 3 BY MR. SULLIVAN:
- 4 Q. Could you have a seat? State your
- 5 name, and spell your last name for the record,
- 6 please?
- 7 A. My name is Michael Scanlon,
- 8 S-C-A-N-L-O-N.
- 9 Q. And how are you employed, Mr. Scanlon?
- 10 A. Presently I'm in a full-time position
- as a lumber trader for Empire Wholesale Lumber in
- 12 Bedford, New Hampshire.
- 13 Q. And do you hold any political offices
- on the town of Bedford?
- 15 A. I do. I'm on the Bedford town council.
- 16 Q. And at the time you filed your
- 17 testimony, did you hold any other political
- 18 offices?
- 19 A. I did. I was a representative.
- Q. Are you still a representative?
- 21 A. No.
- 22 Q. And did you prefile testimony in this
- 23 case?

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1 A. I did.
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- Q. And are you willing to adopt that
- 3 testimony as your testimony today?
- 4 A. I am.
- 5 Q. With that correction on your
- 6 political --
- 7 A. Yes.
- 8 Q. -- background.
- 9 MR. SULLIVAN: And the witness is
- 10 available.
- 11 CHAIRMAN GETZ: Thank you. And we turn
- 12 first to intervenors supporting the petition,
- 13 Ms. Pressley -- no. Mr. Judge.
- 14 CROSS-EXAMINATION
- 15 BY MR. JUDGE:
- Q. Good afternoon, Mr. Scanlon.
- 17 A. Good afternoon.
- 18 Q. Now, you are also the chairman of the
- 19 board of Merrimack Valley Regional Water District?
- 20 A. I am.
- 21 Q. And what is your understanding in
- 22 regard to Nashua's intentions of what they will do
- with these assets if they're successful at this

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1 proceeding?
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- 2 A. I believe --
- 3 MR. CAMERINO: Objection. The
- 4 commission has already ruled in this case that the
- 5 transfer to the Merrimack Valley Regional Water
- 6 District is not relevant to the purposes of this
- 7 proceeding, and that this is a case relating to
- 8 whether it's in the public interest for Nashua to
- 9 acquire these assets.
- 10 MR. JUDGE: I agree that this case has
- 11 to do with Nashua acquiring the assets. The
- only -- the question was, just as Mr. Camerino
- stated in his objection, that there is an intent
- 14 to transfer the assets at some point in the future
- following the PUC proceeding, and that's the
- 16 extent of my cross-examination.
- 17 CHAIRMAN GETZ: That's the extent of
- 18 your cross-examination?
- 19 MR. JUDGE: That's it. I don't believe
- 20 he testified about that in his direct testimony.
- 21 MR. CAMERINO: I'll withdraw the
- 22 objection.
- 23 CHAIRMAN GETZ: Please proceed.

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1 Q. Do you remember the question?
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- 2 A. Yes. It is my understanding that their
- 3 intention is to turn the assets over to the
- 4 district if they're successful.
- 5 MR. JUDGE: Thank you very much.
- 6 CHAIRMAN GETZ: And Mr. Eckberg?
- 7 MR. ECKBERG: No questions for the
- 8 witness. Thank you.
- 9 CHAIRMAN GETZ: Ms. Thunberg.
- 10 MS. THUNBERG: Yes, briefly,
- 11 Mr. Chairman.
- 12 CROSS-EXAMINATION
- 13 BY MS. THUNBERG:
- Q. Good afternoon, Mr. Scanlon.
- Mr. Scanlon, are you familiar with Karen White in
- 16 the town of Bedford?
- 17 A. I am.
- 18 Q. And are you -- or have you been aware
- in the past of her filing testimony before this
- 20 commission in any proceedings?
- 21 A. I am.
- Q. And to the extent you recall her
- 23 testimony, is it fair to say that her testimony

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was flattering of Pennichuck Water Works?
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- 2 MR. UPTON: Maybe Ms. Thunberg can
- 3 identify what testimony in what proceeding?
- 4 MS. THUNBERG: Certainly, I can do
- 5 that.
- 6 Q. Mr. Scanlon, in particular are you
- 7 aware of Ms. White having filed testimony in a
- 8 Philadelphia Suburban proposed acquisition of
- 9 Pennichuck Water Works?
- 10 A. I guess I recall that she probably did,
- 11 but to what was in that testimony, I don't believe
- 12 I recall well enough to testify to.
- 13 Q. Fair enough. In your testimony you
- 14 mentioned that Manchester Water Works serves a
- portion of the town of Bedford. And with respect
- 16 to that service, have there been any times that
- 17 Manchester Water Works has been unwilling to
- 18 extend service in Bedford?
- 19 A. I believe so, yes.
- Q. And have there been any instances when
- 21 Manchester has not extended service that
- 22 Pennichuck has resolved whatever problems there
- 23 were for extending service to a particular area?

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1 A. I believe so, yes.
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- 2 MR. ALEXANDER: I'm having a little bit
- 3 of difficulty hearing the witness.
- 4 THE WITNESS: I said I believe so, yes.
- 5 CHAIRMAN GETZ: Maybe if you pull the
- 6 microphone a little bit closer.
- 7 THE WITNESS: My wife always tells me
- 8 I'm a little too loud sometimes.
- 9 CHAIRMAN GETZ: That jurisdictionally
- 10 extends so far.
- 11 THE WITNESS: That's really good to
- 12 know, actually.
- 13 Q. Mr. Scanlon, is it fair to say that
- 14 your testimony on behalf of Bedford is concerns
- 15 that Pennichuck Water Works would be sold to a
- 16 foreign company?
- 17 A. Yes, that was part of it.
- 18 Q. And is it also fair to say that Bedford
- 19 fears that under such a sale its local concerns
- 20 may be ignored?
- 21 A. Correct.
- Q. Does Bedford feel that its concerns are
- ignored presently with respect to water supply

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1 issues?
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- 2 A. No.
- 3 Q. If a foreign owner were to purchase
- 4 Pennichuck Water Works, are you aware of whether
- 5 the commission would retain jurisdiction over that
- 6 utility?
- 7 A. I would assume so, but I can't testify
- 8 for sure on that.
- 9 Q. And is Bedford aware that it could come
- 10 to the commission to air any concerns it had with
- 11 respect to utilities -- regulated utilities
- serving in its area, or in the town of Bedford?
- 13 A. Yes.
- Q. Now, with respect to the city of Nashua
- taking Pennichuck Water Works' assets, does
- 16 Bedford believe that under such a scenario it
- 17 would have a forum to air -- or raise its concerns
- 18 with respect to water supply?
- 19 A. Eventually, yes.
- Q. And can you please explain?
- 21 A. If the intent would be to turn the
- 22 assets over to the district, which Bedford would be
- a member of, then, yes, we would have direct input

- 1 into those decisions.
- Q. And in the event that transfer to the
- district did not occur, are you aware of any forum
- 4 in which Bedford would be able to raise its
- 5 concerns?
- 6 A. I wouldn't -- at this point, no.
- 7 Q. So is it fair to say that Bedford is
- 8 supportive of Nashua's petition only to the
- 9 extent -- or only in the event that the assets are
- 10 held by the district?
- 11 A. I couldn't testify to that.
- 12 Q. Okay. I have a general question. To
- 13 the extent you know, do you have an opinion as to
- 14 whether an investor owned utility might be
- 15 expected to work across municipal boundaries with
- 16 towns like Bedford on water issues?
- 17 A. I would assume so. I think every
- 18 corporation would have its own philosophy and
- management, so I wouldn't say yes or no to that,
- 20 but.
- Q. Okay. Fair enough. Do you have an
- opinion as to whether a profit motive would help
- answer -- or would help an investor owned company

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1 like Pennichuck Water Works seek out business
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- 2 opportunities in the town of Bedford and
- 3 surrounding areas?
- 4 A. Certainly most businesses are for
- 5 profit and that's what -- that's what moves them
- forward. So if they felt they could make money,
- 7 I'm sure they would absolutely look at those
- 8 opportunities. But I wouldn't, again, presume what
- 9 their -- what their philosophies are, what would
- 10 drive them to do anything.
- 11 Q. I'd like to turn to a specific portion
- of your testimony, and do you recall using as an
- 13 example the town of Hudson acquiring a water
- 14 utility and its rates being reduced by 10 percent
- for a period of years thereafter? Do you recall
- 16 that portion?
- 17 A. Yes
- 18 Q. I can direct your attention to page 7.
- 19 Do you have a copy of your testimony?
- 20 A. I do.
- Q. And it's on page 7.

22

23 MS. THUNBERG: This is Exhibit 2003,

- 1 for the record.
- Q. And it's specifically lines 19 through
- 3 21, and I had a question regarding your discussion
- 4 about the 10 percent reduction in rates.
- 5 A. Not to be disrespectful, but my reading
- 6 glasses are in my sunglasses, and I forgot my
- 7 reading glasses in the office, so -- I'm not trying
- 8 to... okay.
- 9 Q. Are you aware of any instances where
- 10 Pennichuck utilities companies have acquired
- 11 systems and have also reduced their rates by, say,
- 12 10 percent for a period of years?
- 13 A. I wouldn't know that.
- 14 Q. So you're not denying that that could
- 15 have happened?
- 16 A. Could have. I have no -- I know
- 17 they've taken over companies, but what they've done
- 18 to the rates, I would have no idea.
- 19 Q. I'd like to turn to page 8 of your
- 20 testimony and just have you refresh your
- 21 recollection as to lines 2 through 4 and the
- 22 discussion of city of Nashua acquiring key
- 23 management personnel.

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1 A. Okay.
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- Q. And is it the town of Bedford's
- 3 assumption that key management personnel will be
- 4 retained should Nashua take the Pennichuck Water
- 5 Works's assets?
- 6 A. I have no idea. I have no idea as to
- 7 who they're planning on retaining or what people
- 8 would stay.
- 9 Q. I think you had used key management
- 10 personnel being kept as a reason to support the
- 11 acquisition, is that not a fair characterization?
- MR. UPTON: Maybe she could point that
- out in his testimony if that's what he said.
- MS. THUNBERG: Page 7, and then
- 15 continue on to page 8. And I had zeroed in to
- lines 2 through 4 in the key management personnel,
- but it's in a paragraph that begins on page 7.
- 18 MR. SULLIVAN: If I could just show the
- 19 witness his testimony.
- MS. KNOWLTON: Marcia, do you want to
- 21 put it up on the screen?
- MS. THUNBERG: I believe he has his
- 23 testimony before him.

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1 MR. SULLIVAN: He does. He said it was
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- 2 possible, he didn't say it was certain.
- 4 MR. SULLIVAN: Beginning at line 5,
- 5 page 8, after the sentence that you had read, it
- 6 states in addition, it's possible.
- 7 A. Yeah, I would agree with my attorney,
- 8 you know, anyway's possible, so.
- 9 Q. Well, I'm just trying to get to the
- 10 reason why you included this in there, and I
- 11 thought it was that these were attributes of a
- 12 nonprofit entity such as city of Nashua taking the
- assets.
- 14 And if you're now unsure as to whether
- management is being kept, the question is is this
- 16 no longer useful as supportive testimony?
- 17 A. No. I think this testimony was
- 18 probably more just a -- you know, general feelings
- 19 as to how you would -- you know, certain scales of
- 20 economy and certain things.
- 21 I think you're reading more into it
- 22 that I would have some inside knowledge as to what
- 23 was going to happen with Pennichuck if the eminent

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domain was successful. I have no idea. The city
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- of Nashua, I'm not involved with their case or
- 3 their plans, and I would have no idea as to what
- 4 their plans would be for their employees.
- 5 MS. THUNBERG: Thank you, that's a fair
- 6 enough clarification. Staff has no further
- 7 questions.
- 8 CHAIRMAN GETZ: Mr. Alexander?
- 9 MR. ALEXANDER: No questions. Thank
- 10 you.
- 11 CHAIRMAN GETZ: And Mr. Upton?
- MR. UPTON: Yes, thank you.
- 13 BY MR. UPTON:
- Q. Do you remember when you filed your
- 15 testimony?
- 16 A. I do.
- 17 O. When?
- 18 A. It was a long time ago.
- 19 Q. If I told you it was April 2005, would
- you agree?
- 21 A. I would.
- Q. A lot of time has passed since then?
- 23 A. It has.

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1 Q. And a lot has happened in this case
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- 2 since then?
- 3 A. It has.
- 4 Q. And since you've submitted your
- 5 testimony, Nashua has made a number of commitments
- 6 that I'd like to ask you about. If Nashua has
- 7 committed in its testimony and agreed to a
- 8 condition of approval by this commission that it
- 9 provide service to all customers located outside
- 10 the city, including Bedford, how would that impact
- 11 your testimony?
- 12 A. As far as my support?
- 13 Q. Yes.
- 14 A. It would make me more supportive.
- 15 Q. And, likewise, if Nashua has committed
- in its testimony and agreed to a condition of
- 17 approval by the commission that it will provide
- 18 service under its water ordinance that will not
- 19 discriminate against customers located outside
- Nashua, including Bedford, and that the terms and
- 21 conditions of the water ordinance as applied to
- 22 customers outside the city shall be subject to the
- jurisdiction of the commission, how would that

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have impact on your testimony?
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- 2 A. It would make me more supportive.
- 3 Q. And if I added to that that Nashua has
- 4 also committed and agreed to a condition of
- 5 approval by the commission that Nashua will
- 6 provide service to customers outside the city that
- 7 is reasonable and safe and adequate, and in all
- 8 other respects just and reasonable, and that
- 9 service in any franchise outside Nashua's borders
- shall be subject to PUC jurisdiction, and that the
- 11 commission shall have jurisdiction relative to any
- 12 complaints concerning water service, would that
- have any impact on your testimony?
- 14 A. It would make me more supportive.
- One of the council members from
- 16 Bedford -- I'm sorry -- from Merrimack this
- 17 morning was asked if the town supported the
- 18 council's position. Do you know if the voters of
- 19 Bedford support the position of the council in
- 20 this case -- of Bedford?
- 21 A. Yes, they do. I'm going to say it was
- 22 probably three or four years ago at our town
- 23 meeting we actually voted to acquire the assets in

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1 Bedford through eminent domain.
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- Q. And that's the RSA 38 vote?
- 3 A. It is.
- 4 Q. Go ahead. I didn't mean to interrupt
- 5 you.
- A. Just to say, before -- we were not
- 7 sure, that was before the PUC ruled on whether or
- 8 not they were going to be able to take the Bedford
- 9 assets, and then when they ultimately decided they
- 10 could take the core system, which included Bedford,
- 11 we didn't pursue that; since they were included in
- 12 Nashua's eminent domain, we felt we would just stay
- with Nashua and allow the process to play out.
- Q. Mr. Richardson notes that in the first
- 15 commitment that I asked you about I didn't
- 16 indicate that Nashua has committed to charge core
- 17 rates to customers outside of Nashua. Did you
- 18 understand that?
- 19 A. Yes.
- Q. Okay. And that's -- it's the
- 21 commitment to provide service at core rates to
- 22 customers outside Nashua that allows you to
- 23 provide additional support?

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1 A. Yes, it is.
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- 2 MR. UPTON: Thank you.
- 3 CHAIRMAN GETZ: Mr. Camerino?
- 4 CROSS-EXAMINATION
- 5 BY MR. CAMERINO:
- 6 Q. Good afternoon, Mr. Scanlon.
- 7 A. Good afternoon.
- 8 Q. I think you already said, you're
- 9 currently a member of the Bedford town council?
- 10 A. Yes.
- 11 Q. And you are past chairman?
- 12 A. I am.
- 13 Q. Okay.
- 14 A. Or was.
- Q. You're now past?
- 16 A. Now past.
- 17 Q. And you're also Bedford's
- 18 representative to the Merrimack Valley Regional
- 19 Water District, is that correct?
- 20 A. Yes.
- 21 Q. And you serve as chair of that
- 22 organization?
- 23 A. I do.

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1 O. Since when?
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- 2 A. I believe it was since the charter was
- 3 approved by the minimum number of communities, when
- 4 we went out of a, you know, mode of writing the
- 5 charter to when we actually officially formed.
- 6 Q. So essentially since inception?
- 7 A. Correct.
- 8 Q. I'm going to just ask you to move the
- 9 microphone a little closer there.
- 10 A. Okay, I'm sorry. I'll try to speak up
- 11 a little bit.
- 12 Q. I want to ask you about one correction
- 13 I think you have to your testimony. If you look
- 14 at page 7 -- you've got that in front of you --
- 15 you said on line -- beginning on line 3, Bedford
- is very concerned because not only have all the
- 17 directors of Pennichuck who had opposed the
- 18 Philadelphia Suburban merger been removed from the
- 19 board of directors -- et cetera, et cetera, and
- then you go on and talk about Mr. Korrell's
- 21 contract. Do you see that line about all of those
- 22 directors have been removed from the board?
- 23 A. Yes.

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1 Q. And am I correct that in response to a
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- 2 data request you subsequently corrected that and
- 3 indicated that was a wrong statement?
- 4 A. I believe so, yes.
- 5 Q. Okay, thank you.
- 6 A. It sounds familiar.
- 7 Q. Now, Ms. Thunberg asked you about the
- 8 testimony -- let me ask you one other question.
- 9 You're appearing here today as a representative of
- 10 the town of Bedford, is that correct?
- 11 A. Correct.
- 12 Q. And so essentially your statements are
- on behalf of the town?
- 14 A. Correct.
- 15 Q. And Ms. Thunberg asked you about some
- 16 testimony that Karen White filed in the
- 17 Philadelphia Suburban/Pennichuck merger case, do
- 18 you remember those questions?
- 19 A. Yes.
- 20 MR. CAMERINO: And just for the record,
- 21 that's been marked as Exhibit 3022 for
- 22 identification.
- 23 Q. And could you explain to the commission

- 1 who Ms. White is?
- 2 A. Now she is a happily retired
- 3 ex-planning director from the town of Bedford,
- 4 probably somewhere in Florida, but at the time that
- 5 was planning director.
- 6 Q. And when she filed that testimony -- I
- 7 have the cover sheet here, I'm not trying to be
- 8 tricky about this -- it says on behalf of the town
- 9 of Bedford. So in that case it's fair to say she
- 10 was the representative of the town of Bedford, in
- 11 that case? If you'd like me to show you the
- document, I'd be happy to do that.
- 13 A. No. I mean, if that's what it says,
- she was probably by and on our behalf.
- Q. And just I'll pull that up, just to
- show you that I'm representing that accurately.
- 17 A. Yup, that's what it says.
- 18 Q. Okay. And I'm not trying to put you on
- 19 the spot in case this answer is no, but is it fair
- 20 for me to assume you hold her in fairly high
- 21 regard?
- 22 A. Yes.
- 23 Q. She's a very credible and professional

- 1 and capable person?
- 2 A. I believe so, yes.
- 3 Q. Now, I looked at her testimony in that
- 4 case and I looked at your testimony in this case,
- 5 and there were large portions of her testimony
- 6 that appeared verbatim in your testimony, and you
- 7 may recall Mr. Donavan asked you about that in
- 8 your deposition?
- 9 A. I don't, but.
- 10 Q. What I'm trying to establish without
- 11 taking you through line by line, which is what
- 12 Mr. Donavan did in his testimony, is that there
- appears that there's a lot of information -- I'll
- 14 call it background information --
- 15 A. Yup.
- 16 Q. -- that you took from her testimony and
- adopted it in yours, so that you clearly had gone
- 18 through her testimony at some point and selected
- 19 those portions that you thought were helpful in
- this case.
- 21 A. I didn't reinvent the wheel, I guess
- 22 you could say, yes.
- 23 O. So a lot of your testimony actually

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1 comes from that testimony in the prior case, is
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- 2 that a fair statement?
- 3 A. Yes.
- Q. And so one could -- and I assure the
- 5 chairman I'm not going to do this -- could go
- 6 through this line by line and see which portions
- 7 actually came from the other testimony if you did
- 8 a side-by-side comparison?
- 9 A. Sure, you could.
- 10 Q. In your testimony you indicate that
- 11 Pennichuck Water Works has a franchise to serve
- 12 about three-quarters of Bedford, and Manchester
- 13 Water Works has a franchise for about a quarter,
- does that sound correct?
- A. Roughly, yup.
- Q. And you would agree, wouldn't you, that
- 17 Manchester Water Works was not willing to expand
- 18 its system in Bedford, and Pennichuck Water Works
- 19 stepped in and helped out the town in that regard?
- 20 A. Yes. That was before my time on the
- 21 council, but that is my understanding, yes.
- Q. And that's reflected -- actually, if we
- turn to page 9 of Ms. White's testimony --

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22

23

MR. UPTON: I object, Mr. Chairman,

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2
       this is cumulative. He has testified that that's
 3
       precisely what his understanding was. He
       testified in response to questions from somebody
 5
       else that Pennichuck had stepped in when
       Manchester had refused.
                   He answered Mr. Camerino's question
       that they had stepped in when they refused, and
 9
       now we're going to go into Karen White's testimony
       back in -- back in the Pennichuck -- I mean the
10
       Philadelphia Suburban docket. I think that's
11
12
       cumulative; it's beyond the direct testimony.
                   CHAIRMAN GETZ: Well, before I can
13
       decide whether it's cumulative, I'm not sure what
14
       the next question is.
15
16
                   MR. CAMERINO: I'm just asking him if
17
       that's what's described there. I'm not going to
       ask him to read it. I mean, I have further
18
19
       reasons that this is an appropriate line, but,
20
       frankly, I'm just going to ask him if that is
       described on page 9 of Ms. White's testimony,
21
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which is an exhibit in the case.

CHAIRMAN GETZ: I'll allow the

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1 question.
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- Q. Is that's what's described there?
- 3 A. That's what's on the monitor, yes.
- 4 Q. Well, I can show you your deposition
- 5 where you gave a similar description, if you'd
- 6 like, so I'm asking if that's your understanding.
- 7 A. Yes, that's my understanding.
- 8 Q. Thank you. And is it your
- 9 understanding that the Bedford town council
- 10 ultimately asked Pennichuck Water Works to serve
- 11 an area called Powder Hill within the town of
- 12 Bedford?
- 13 A. Again, that's before my time on the
- 14 council, but I believe that to be correct.
- 15 O. And when Pennichuck came to this
- 16 commission and sought the franchise for that
- 17 three-quarters of the town, the town supported
- 18 that request, is that your recollection or
- 19 understanding?
- 20 A. Again, before my involvement on the
- 21 town council, but I believe that to be correct.
- Q. And then more recently there was a
- 23 problem at Riddle Brook Elementary School, wasn't

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there, where Pennichuck stepped in and assisted?
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- 2 A. I know there was a waterline running to
- 3 that school, and I know that it was Pennichuck that
- 4 did it.
- 5 Q. And Pennichuck did that because the
- 6 town had built the school there, and then it
- 7 turned out that the water supply was inadequate?
- 8 A. Again, just before my time, but I
- 9 believe that to be correct.
- 10 Q. That water supply that comes to the
- 11 school, that's actually water that Pennichuck
- 12 purchases from Manchester Water Works, isn't it?
- 13 A. I believe so, yes.
- Q. But Manchester Water Works wasn't
- willing to extend out to serve the school itself,
- 16 was it?
- 17 A. I believe that's correct.
- 18 Q. And then even more recently --
- 19 CHAIRMAN GETZ: Mr. Camerino, I think
- 20 we may now be getting into cumulative evidence
- 21 about positive relations between the town of
- 22 Bedford and Pennichuck Water Works.
- 23 MR. CAMERINO: I actually only have a

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1 couple more questions on this, but I have to say
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- that I don't know exactly how long we'll go with
- 3 this witness, it won't be as long as we've been
- 4 going with the principal witnesses in this case,
- 5 but we are well on schedule, and I have some
- 6 important things to ask him.
- 7 And I think even though these are
- 8 separate instances, I think they are fairly
- 9 significant in terms of how municipal systems work
- 10 versus investor owned systems, and as I said, on
- 11 this particular line there's only one more
- 12 question anyway.
- 13 CHAIRMAN GETZ: I'll allow the
- 14 question.
- MR. UPTON: I would point out that this
- witness hasn't had any personal knowledge of any
- of those.
- 18 CHAIRMAN GETZ: He's testified to that.
- 19 BY MR. CAMERINO:
- Q. Finally, quite recently, more recently
- 21 there's been a situation on Magazine Street in
- 22 Bedford where there was salt contamination from
- 23 some town facilities, and Pennichuck Water Works

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1 stepped in and helped with that problem, did it
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- 2 not?
- 3 A. The town of Bedford paid to have that
- 4 water line extended and upgraded, I don't believe
- 5 Pennichuck -- maybe some very small financial
- 6 contributions, but then after we paid for it, my
- 7 understanding is we then gave it to Pennichuck so
- 8 they can bill our customers for the water lines to
- 9 the town that the taxpayers paid for, yes.
- 10 Q. You're not saying that Pennichuck Water
- 11 Works is billing for the capital that the town
- 12 contributed, are you? You're saying they billed
- for the water that they supplied?
- 14 A. If the rates are the same as everywhere
- else, there would have to be some capital in there.
- 16 Q. That's based on whatever you understand
- 17 about the rate making process --
- 18 A. Yes, that's my --
- 19 Q. I'm sorry, only one of us can talk at a
- 20 time. I'll ask the question, then you can answer.
- 21 That's based on your understanding how the rate
- 22 making process works, whatever that understanding
- 23 is?

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1 A. Correct.
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- Q. But, in fact, the service is provided
- 3 by Pennichuck Water Works?
- 4 A. Yes.
- 5 Q. And you're not aware, are you, of any
- 6 complaints to the PUC about Pennichuck service in
- 7 the town of Bedford?
- 8 A. I have no knowledge of that.
- 9 Q. But you can't actually say that as to
- other utilities that serve the town of Bedford;
- 11 you're aware that there have been complaints about
- 12 at least one other utility?
- 13 A. Yes.
- Q. And you don't have any issues with
- 15 Pennichuck Corporation or their operation of the
- 16 water system?
- 17 A. As I've testified to, no.
- 18 Q. Now, in your testimony you express
- 19 concern about the continued longevity remaining in
- 20 place of the Pennichuck management team, do you
- 21 recall that?
- 22 A. Not specifically, no.
- Q. Well, if you take a look at page 7 of

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screen, that may have been what Ms. Thunberg

directed you to previously, or maybe Mr. Sullivan.
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your testimony, and we'll pull that up on the

- 4 And you say on page 7 --
- 5 (Discussion off the record.)
- 6 CHAIRMAN GETZ: This doesn't appear to
- 7 be numbered -- my copy is -- okay, so you're going
- 8 to line 9, I guess, on my copy.
- 9 MR. CAMERINO: First of all, if we
- 10 could straighten ourselves out procedurally, I
- 11 think there may be some confusion even on the
- 12 numbering of the exhibits.
- 13 I'm showing -- just to make sure we're
- 14 using the right number -- Mr. Scanlon's testimony
- I have as Exhibit 2006. Is that what the
- 16 commission has?
- 17 COMMISSIONER BELOW: Our copy is marked
- 18 2003.

- MR. CAMERINO: Can we go off the record
- 20 for one second?
- 21 CHAIRMAN GETZ: Yes.
- 22 (Discussion off the record.)
- 23 CHAIRMAN GETZ: Let's go back on the

- 1 record, and Mr. Camerino is addressing Mr. Scanlon
- with a question from his testimony of April 22nd,
- 3 which in my copy appears on page 7 beginning at
- 4 line 9. And proceed, Mr. Camerino, with your
- 5 question.
- 6 MR. CAMERINO: Thank you.
- 7 BY MR. CAMERINO:
- 8 Q. Mr. Scanlon, you see there where it
- 9 says it would be extremely naive to believe that
- 10 any of the current management team that have
- 11 helped with Bedford's water extension strategy
- 12 will remain in place in the long run or the short
- 13 run. Do you have that in mind?
- 14 A. Yes.
- 15 Q. When you talk about the management
- team, are you talking about Mr. Ware, Mr.
- 17 Densberger and Ms. Hartley from Pennichuck Water
- 18 Works? Are those the people you're referring to?
- 19 A. Yes.
- Q. And I take it from the statements in
- 21 here -- but I'll ask you again -- that you have a
- 22 fairly high opinion of those people and what
- they've done for Bedford?

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1 A. Yes.
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- 2 Q. And you then express concern at the end
- 3 of that highlighted section that a takeover of
- 4 New Hampshire utilities results in the loss of
- 5 locally based managers which are incrementally
- 6 replaced with individuals from the home office, do
- 7 you see that?
- 8 A. Yes.
- 9 Q. And you're aware that Mr. Densberger
- 10 and Mr. Ware and Ms. Hartley are all employed by
- 11 Pennichuck Water Works?
- 12 A. The first two. I'm not as familiar
- 13 with --
- Q. Ms. Hartley?
- 15 A. -- Ms. Hartley.
- Q. And that they've worked for Pennichuck
- for many years?
- 18 A. Yes.
- 19 Q. And are you aware that Veolia has
- 20 indicated they have no plans to retain the
- 21 management of Pennichuck Water Works?
- 22 A. I don't know that.
- Q. Are you aware that many of the

- 1 functions that those people provide are going to
- 2 be provided by Veolia people who are located in
- 3 other cities?
- 4 A. I do not know anything about the
- 5 management or future management of the company as
- 6 relates to employees.
- 7 Q. Now, as I understand it, what you're
- 8 really here to support is the operation of
- 9 Pennichuck Water Works by a regional district, is
- 10 that right?
- 11 A. It's been my understanding that if
- 12 Nashua is successful that they would turn the
- assets over to the water district.
- Q. And that's why you support their
- 15 acquisition?
- 16 A. One of the reasons, yes.
- 17 Q. But you said in your deposition that if
- 18 the question were whether Nashua should be allowed
- 19 to own and operate the system in Bedford, then the
- town wouldn't support that, isn't that right? In
- other words, if it was Nashua owning and operating
- 22 the system versus a regional district, you would
- 23 not support that?

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1 A. I don't recall that in my testimony,
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- but I can say that -- that -- that, yes -- my
- 3 support is based on the fact that their intention
- 4 is to turn it over to a regional water district.
- 5 Q. And you're here to speak for the town.
- 6 That's true of the town council, right?
- 7 A. I cannot specifically speak to that,
- 8 about the town council. The town council is
- 9 supportive, as we have voted in the past, but I
- 10 can't sit here without having that direct question
- 11 asked; I'm only one of seven.
- 12 Q. So at least as to your view, that would
- 13 be true?
- 14 A. Yeah, I guess.
- 15 Q. And Mr. Upton asked you a series of
- 16 questions earlier about would you agree with this
- 17 condition and would you agree with that condition.
- 18 You haven't had a town council discussion about
- 19 those conditions, have you? You used the word me
- when you were responding, that's what caught my
- 21 ear. There haven't been any votes of the town
- 22 council on those conditions?
- 23 A. When we first embarked down this road

- 1 many years ago, I'm sure there were many
- discussions, I just don't -- I can't sit here today
- 3 and recall those things. I would guess they
- 4 probably were, but I can't sit here and testify to
- 5 that.
- 6 Q. So you're not authorized here today to
- 7 agree to certain conditions?
- 8 A. No, I wouldn't agree to any conditions.
- 9 Q. And in your deposition you also said
- that you don't believe that Bedford would be well
- 11 served by being a customer of the city of Nashua,
- do you recall that?
- 13 A. Vaguely.
- Q. Do you want me to show you that, or
- 15 would you agree that you said that? I can show it
- to you to refresh your recollection, if you'd
- 17 like. Why don't I do that.
- 18 A. Yeah, that would be good.
- 19 Q. Actually, we can put it on the screen.
- 20 Page 39 of your deposition.
- 21 A. I just don't know the context in which
- 22 that question was asked.
- Q. Okay, that's fine.

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15

him a copy?

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3
                   MR. CAMERINO: That's fine. Page 39.
                   MR. SULLIVAN: With your permission,
 5
       sorry.
 6
                   CHAIRMAN GETZ: Please proceed.
 7
                   MR. SULLIVAN: It's been a while.
                   So you see that first question on
            Ο.
 9
       screen? Question, if they did not, but they
       acquired all of the assets -- I think Mr. Sullivan
10
       is actually going to give you a hard copy, if
11
       that's easier?
12
                   No, this is nice and big.
13
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MR. SULLIVAN: Do you mind if I give

Okay -- but they acquired all of the

- on some basis through the city, would you still
- 17 support Nashua's acquisition of the assets through

assets of Pennichuck Water Works and operated it

- 18 this process? Answer. No. And why is that?
- 19 Answer. Because I do not want to -- I do not
- 20 believe Bedford is well served by being a customer
- of the city of Nashua.

Q.

- Does that refresh your recollection?
- 23 A. It does.

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1 Q. Thank you. Now, we talked a little bit
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- 2 about Ms. White before. She didn't just serve as
- 3 planning director for the town of Bedford, she
- 4 also had a role on the Merrimack Valley Regional
- 5 Water District, didn't she?
- 6 A. She did.
- 7 O. What was that role?
- 8 A. She worked as our staff liaison and as
- 9 our treasurer.
- 10 Q. Of the district?
- 11 A. Yes.
- 12 Q. And did there come a time when she
- 13 expressed some concerns regarding the selection of
- 14 Veolia as the operator of the water system?
- 15 A. Yes.
- Q. And I'm just going to show you a
- 17 document for -- to refresh your recollection. I
- don't believe this was marked as an exhibit.
- 19 MR. CAMERINO: Let me show you what it
- 20 is first.
- 21 MR. UPTON: Can I remember this? I
- 22 don't object.
- 23 CHAIRMAN GETZ: Should his attorney see

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1 it?
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- Q. And I'm not asking you to read that, I
- 3 just want you to have that to refresh your own
- 4 recollection. Read it to yourself, but I don't
- 5 want you to read it into the record unless you
- 6 feel so moved.
- 7 That document summarizes some of her
- 8 concerns about -- about Veolia being selected as
- 9 the operator?
- 10 A. Yes.
- 11 Q. And she shared that information with
- 12 you, didn't she?
- 13 A. I believe so.
- Q. And, in fact, you and she went and
- 15 appeared in front of the city of Nashua board of
- 16 aldermen and expressed some of your concerns,
- 17 didn't you?
- 18 A. We did.
- 19 Q. And she felt that Veolia should not be
- 20 selected as the operator, is that correct?
- 21 A. I believe so, yes.
- Q. I think just to move this along, in
- 23 Ms. White's testimony that we referred to before,

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1 the testimony in the Philadelphia Suburban case,
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- 2 she made a number of comments regarding the
- 3 relationship between the town of Bedford and
- 4 Pennichuck Water Works and Merrimack -- and
- 5 Manchester Water Works, do you recall that?
- 6 A. I don't, but.
- 7 Q. And, essentially as you've testified,
- 8 one of the problems that Bedford had with
- 9 Manchester Water Works is Manchester Water Works
- 10 was not willing to extend its service into a wider
- area of the town of Bedford, correct?
- 12 A. Yes.
- 13 Q. And in her testimony she extolled some
- of the virtues of Pennichuck Water Works versus
- service by Manchester Water Works?
- 16 MR. UPTON: I object. This is way
- 17 cumulative now. You cautioned him -- the chair
- 18 cautioned him about it being cumulative once
- 19 already. This is -- we're right back into that
- 20 same cumulative testimony.
- 21 CHAIRMAN GETZ: Mr. Camerino, where are
- we going with this?
- MR. CAMERINO: I guess, frankly, my

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1 concern is very simple, and I apologize because I
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- 2 have said this previously.
- 3
  I'm concerned about the process we have
- 4 here where we have many, many documents that are
- 5 being marked as exhibits and whether those are
- 6 well presented to the commission by simply putting
- 7 a document in and having it read later versus
- 8 having the witness discuss it in the live
- 9 testimony.
- 10 Frankly, I'm willing to move on, but
- 11 I'm concerned there's a lot of important
- information here regarding the town of Bedford's
- own position. This witness is essentially the
- 14 personification of the town of Bedford for
- purposes of this case, and I think the commission
- should hear it, but I don't want to delay it
- 17 either.
- 18 CHAIRMAN GETZ: I think it's areas of
- inquiry that you've already addressed, so --
- 20 MR. CAMERINO: All right, I'll move on.
- 21 BY MR. CAMERINO:
- 22 Q. In your testimony, if you look at what
- 23 I'm going to call page 4 -- and I'll give you a

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1 specific reference. At the bottom of page 4 the
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- 2 question that this is answering is what plans has
- 3 Bedford made for the future of water service in
- 4 the town. Do you see that question?
- 5 A. Yup.
- 6 Q. There's two paragraphs -- the first two
- 7 paragraphs that follow that, the second one is
- 8 fairly lengthy.
- 9 A. Yes.
- 10 Q. And about three lines up from the
- 11 bottom of that second paragraph it says the town
- 12 council has decided to make a commitment to
- 13 provide municipal investment in an aggressive
- 14 expansion of water service. Do you see that?
- 15 A. Yup.
- 16 Q. All right. And then on page 7 -- so
- this looks to me like a fairly significant
- 18 commitment by the town to spend money to expand
- 19 water service in the town, is that a fair
- 20 statement?
- 21 A. Would you restate that?
- 22 Q. The way I read this was that the town
- 23 council has made a commitment that it wants to

- 1 invest municipal funds to expand water service in
- the town, is that a fair reading?
- 3 A. No, I wouldn't say that.
- 4 Q. Okay, so what I saw here was has
- 5 decided to make a commitment to provide municipal
- 6 investment. Would it be wrong to read that as
- 7 meaning town monies?
- A. The town has spent municipal funds on
- 9 water when it felt it was necessary to do so. We
- 10 have a long-term plan, but at this point I don't
- 11 believe we're actively funding any expansion unless
- it's necessary.
- 13 Q. So should I read that as the town
- 14 council has not decided to make a commitment to
- provide municipal investment?
- 16 A. Again, at the time there may have been
- 17 a different philosophy than there is today, I just
- 18 can't say what that philosophy is.
- 19 Q. Okay. On page 7 of your testimony --
- and this is the beginning of the paragraph that
- 21 starts in contrast.
- I'm going to continue on and not worry
- about the screen.

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1 MS. KNOWLTON: Here it is.
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- Q. It says, in contrast, Bedford officials
- 3 believe that acquisition of the Pennichuck
- 4 utilities by public nonprofit entity such as the
- 5 city of Nashua would result in lower and/or more
- 6 stable water rates, et cetera, et cetera. Do you
- 7 see that?
- 8 A. Yes.
- 9 Q. So you're saying here that you believe
- 10 that acquisition of the Pennichuck utilities by a
- 11 public nonprofit entity such as the city of Nashua
- would -- is something that's of interest, right?
- 13 A. Yes.
- Q. Something that -- okay. And I'm
- 15 assuming you would make the same statement with
- 16 regard to the Merrimack Valley Regional Water
- 17 District, would you not? In other words, you said
- 18 here nonprofit entity such as. I'm assuming you
- 19 would say the same thing for the water district?
- 20 A. Yes.
- Q. And the same thing for the town of
- 22 Bedford if it was the acquirer?
- 23 A. Yes.

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1 Q. And you pointed out before, the town of
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- Bedford has actually already voted to take
- Pennichuck Water Works' assets by eminent domain,
- 4 hasn't it?
- 5 A. We did.
- 6 Q. And you even sent a demand letter to
- 7 Pennichuck Water Works asking if it would be
- 8 willing to sell its system, didn't you?
- 9 A. Yes.
- 10 Q. And is it fair to say based on that
- 11 that if Pennichuck Water Works were for sale the
- town of Bedford may be interested in maybe talking
- 13 to it about buying its system?
- 14 A. I can't make that assumption today.
- 15 Q. But that was at least true at the time
- 16 you sent the letter. I mean, you wrote a letter
- saying we'd like to buy your company, will you
- 18 agree?
- 19 A. I believe the demand was for the
- 20 Bedford portion.
- 21 Q. So if that were for sale, you would be
- interested in buying it?
- 23 A. I can't say that that would be true

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1 today.
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- Q. But it was true when you wrote the
- 3 letter?
- 4 A. It was.
- 5 Q. I take it it's also true today in
- 6 particular that if the company were for sale the
- 7 regional water district would be interested in
- 8 buying it, wouldn't it?
- 9 A. Again, I can't say. We haven't talked
- 10 about that. We haven't --
- 11 Q. I thought the purpose of your
- 12 intervention in that case was to be a step toward
- 13 the acquisition of Pennichuck Water Works by the
- 14 water district?
- 15 A. Ultimately, yes.
- 16 Q. So if I told you that Pennichuck Water
- 17 Works was for sale and we would sell it to the
- 18 district, are you telling me you wouldn't be
- interested in buying it?
- 20 A. I didn't say that, no. The district
- 21 hasn't had that discussion or voted on it. My
- 22 guess is Pennichuck's for sale, I believe it has
- 23 been for the last four or five years, it's just a

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1 matter of is the price right. So we could have
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- 2 made them an offer at any time, I suppose, if we
- 3 wanted to.
- 4 Q. Well, I guess what I'm trying to
- 5 understand is I thought your support for the
- 6 petition in this case was premised on a transfer
- 7 to the district, and if there wasn't a transfer to
- 8 the district, you're opposed?
- 9 A. My testimony, I believe, has been our
- support has been with the understanding that the
- intention was to turn those over to the district.
- 12 If that was no longer the intention, I don't
- 13 believe I can sit here today and tell you what my
- 14 feelings would be until it was laid out to me and I
- had a full understanding as to what would
- 16 transpire.
- 17 Q. Okay, and my question is such simpler.
- 18 Pennichuck Water Works is for sale and you get the
- 19 chance to skip over the step of worrying whether
- 20 Nashua is going to transfer it. Pennichuck Water
- 21 Works will just sell directly to the district.
- 22 Are you telling -- wouldn't the district be
- 23 interested, at least seriously consider making a

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1 proposal to buy the company?
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- 2 A. In my opinion, I would be, but --
- 3 MR. JUDGE: Objection, Mr. Chairman.
- 4 This question has been asked and answered several
- times. He's responded that the district hasn't
- 6 discussed this issue.
- 7 MR. CAMERINO: I think it's
- 8 inconsistent with his prior testimony about his
- 9 reason for appearing in this proceeding.
- 10 CHAIRMAN GETZ: I think this needs some
- 11 clarification, because I want to make sure I have
- 12 it clear in my mind exactly what it is. But I
- think there may have been some inconsistencies in
- the testimony so far, so I'm going to allow the
- 15 question.
- 16 A. Do you want me to answer? If the
- 17 question came in front of the district today, I
- 18 believe personally that I would support making an
- offer that -- a reasonable offer to acquire those
- 20 assets. I believe the district ultimately would.
- 21 But one thing I've learned about being
- 22 in public service is I never assume what the other
- 23 people around the table are going to do. So to sit

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here today and say they would I don't believe is a
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- 2 fair question on me, because I do not know what the
- 3 mindset of those other people were.
- 4 Q. If that was your reluctance in
- 5 answering, I want to be the first to apologize. I
- 6 understand exactly what you're saying.
- Now, the district is a real entity; it
- 8 exists, right?
- 9 A. It does.
- 10 Q. It has members?
- 11 A. It does.
- 12 Q. And it has a governing structure?
- 13 A. Yes.
- 14 Q. It meets periodically?
- 15 A. It does.
- 16 Q. Now, suppose that, again, Pennichuck
- 17 Water Works is for sale, you've got Manchester
- 18 Water Works serving already in the town of Bedford
- and Manchester says, we don't really think there's
- 20 a need for a new regional water district, we
- 21 already serve in some towns, we would like to buy
- 22 Pennichuck Water Works, and we'll provide service
- 23 in Manchester. Isn't that a possible scenario?

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1 CHAIRMAN GETZ: You mean in Bedford?
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- 2 A. In Bedford?
- 3 Q. In Bedford, I'm sorry. We'll buy
- 4 Pennichuck Water Works and run the system.
- 5 MR. UPTON: I object. I think that
- 6 calls for a legal conclusion whether Manchester
- 7 Water Works could buy it.
- 8 Q. Don't worry about the legal aspect, the
- 9 attorneys can brief that, if necessary. Just tell
- 10 me whether -- let me rephrase it --
- 11 CHAIRMAN GETZ: I'll allow the
- 12 hypothetical.
- MR. CAMERINO: I'm going to rephrase
- it, also, so that the witness has a little more
- 15 clarity.
- Q. We're talking about a case right now
- where the city of Nashua says we want to buy
- 18 Pennichuck Water Works, and we'll operate it as a
- 19 regional utility and we intend to transfer it over
- 20 to the district, correct?
- 21 A. Yes.
- 22 Q. I'm positing a different situation.
- 23 Manchester Water Works which already -- the city

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of Manchester already operates a municipal
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- 2 utility, so Manchester Water Works says we're
- 3 experienced at this, we'll buy Pennichuck Water
- 4 Works, and we'll become the regional utility. You
- 5 understand the situation?
- б A. Yup.
- 7 Q. First of all, that's a possibility,
- 8 isn't it? If Nashua could do it --
- 9 A. Anything's possible.
- 10 Q. Would you have any problem with that
- 11 kind of scenario?
- 12 A. I would have to know the specifics
- 13 before I could answer a question like that.
- Q. Any of the things you said before about
- 15 your concerns about -- in prior testimony about
- 16 Manchester operating in the town of Bedford, would
- any of those give you pause in terms of Manchester
- operating a regional utility in the town of
- 19 Bedford?
- 20 A. Again, is it a regional utility that's
- 21 governed on a regional basis, or is it a Manchester
- 22 utility that provides a service? Again, in your
- 23 hypothetical, there's just so many loose ends I'm

- just not sure I can answer your question.
- 2 Q. So the governing structure would matter
- 3 to you as to whether that's acceptable?
- 4 A. I believe so.
- 5 Q. But if that were possible and the
- 6 governing structure were acceptable, you would
- 7 consider that?
- 8 A. Again, if under the -- you know, the
- 9 details were such that I felt it was beneficial to
- 10 the town of Bedford and would serve our interests,
- 11 then, yes, I could support it. But until I knew
- 12 those questions -- the answer to those questions, I
- don't think I could sit here and testify to those
- 14 hypotheticals.
- 15 Q. Now, you mentioned that the town of
- 16 Bedford voted to authorize the town to purchase
- 17 the assets of Pennichuck Water Works by eminent
- 18 domain, right?
- 19 A. Yes.
- Q. And, in fact, I'm going to read you
- 21 some of the words of that vote because I want to
- 22 make sure I understand what you were saying
- 23 before. The words -- I'm reading from minutes of

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the town meeting of March 10, 2005. Does that
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- 2 sound like the right date?
- 3 A. It's possible. Three or four years
- 4 ago?
- 5 Q. Let me just show you to refresh your
- 6 recollection.
- 7 A. Yup.
- 8 Q. And the wording -- let me represent to
- 9 you; I can show you again in case you want to
- 10 confirm this -- is that what was for the use of
- 11 the inhabitants of Bedford and others, and for
- 12 such other purposes as may be permitted, and to
- take, purchase, or otherwise acquire the assets of
- 14 the Pennichuck Corporation, including but not
- limited to lands, wells and pipes within the
- 16 corporate boundaries within the town of Bedford
- pursuant to New Hampshire RSA 38-4. Does that
- 18 sound correct?
- 19 A. Yes.
- Q. And you were the one who presented this
- 21 article at the town meeting, were you not?
- 22 A. I was.
- 23 Q. And you explained the need for this

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1 article, didn't you?
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- 2 A. I did.
- 3 Q. All right. I want to show you an
- 4 excerpt from these minutes, and I want you to read
- 5 the first paragraph of what you said at that
- 6 meeting. And I'm happy to give you the whole
- 7 document if you want, but I'd like you to just
- 8 read that first paragraph.
- 9 A. You want the top line?
- 10 Q. Just read that into the record, please.
- 11 A. Starting with what we?
- 12 Q. Yes.
- 13 A. What we are asking you to do in giving
- 14 us this authorization is this will protect us if
- the PUC were to rule that Nashua could no longer
- take those assets that are within the town of
- 17 Bedford.
- 18 The problem with that is if Nashua only
- 19 takes the core system, which is the vast majority
- of the system, that would make Bedford a small
- 21 standalone system in a fractured company. Our
- 22 concern is there wouldn't be the customer base that
- 23 if something catastrophic happened such as when we

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1 had a water issue at Riddle Brook School and Powder
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- 2 Hill development, Pennichuck had the assets and the
- 3 resources to spend roughly \$850,000 of their own
- 4 money to run waterlines up the New Boston Road to
- 5 service those neighborhoods.
- 6 If we were a small fractionalized
- 7 company, they may not have those assets as in the
- 8 past the way Pennichuck has grown. That was small
- 9 water companies were going out of business and they
- 10 were being abandoned by the companies and over time
- 11 PUC got Pennichuck to acquire these companies and
- 12 made them viable again.
- Our fear is that if Nashua were only to
- 14 take Nashua's part of the system and leave us
- 15 fractionally, it could potentially have some major
- 16 exposure if there was an issue.
- 17 Q. And so this was your concern as
- 18 explained to the town of Bedford, correct?
- 19 A. Yes.
- Q. And I assume you believe that to be
- 21 true?
- 22 A. I do.
- 23 MR. CAMERINO: Thank you very much.

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1 CHAIRMAN GETZ: Redirect, Mr. Sullivan?
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- 2 MR. SULLIVAN: A few questions.
- 3 REDIRECT-EXAMINATION
- 4 BY MR. SULLIVAN:
- 5 Q. In response to Mr. Camerino's
- 6 questions, has Pennichuck ever approached the
- 7 water district and offered to sell the utility to
- 8 the water district?
- 9 A. No.
- 10 Q. Are you aware of any tax consequences
- of Pennichuck selling its assets or its stock to
- an investor owned utility versus a public entity?
- 13 A. I wouldn't know that, no.
- Q. You weren't aware of the fact that
- 15 there was a -- if the money was reinvested in a
- 16 certain way that the shareholders wouldn't have to
- 17 recognize any capital gain if it went to an
- investor owned utility versus a private water
- 19 utility?
- 20 A. I guess I've heard different things,
- 21 but I specifically wouldn't have any knowledge of
- those.
- 23 Q. When the concerns were expressed about

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1 Veolia, that would be Veolia purchasing the assets
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- of Pennichuck or the stock of Pennichuck, correct?
- 3 A. Correct.
- 4 Q. Is it your understanding that Veolia
- 5 would be under a contract with the city of Nashua?
- б A. Yes.
- 7 Q. And would that contract be in
- 8 perpetuity?
- 9 A. No.
- 10 Q. Do you know how long the contract is
- 11 for?
- 12 A. I think it's for five years.
- 13 Q. So if the service was not good at the
- 14 end of five years --
- 15 A. They could hire a new company to come
- 16 in.
- 17 Q. Versus if Veolia owned the stock, would
- 18 you have any say in that?
- 19 A. No.
- Q. Are you aware of all the contingencies
- 21 that Nashua has put on its ownership of the assets
- should it acquire before the commission as part of
- 23 this proceeding?

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1 A. I have a good idea. I can't say I know
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- 2 every one of them.
- 3 Q. Mr. Upton went through a number of
- 4 them.
- 5 A. Yup.
- 6 Q. And at the time of your deposition when
- you gave that response, were any of those
- 8 contingencies or any of those qualifications
- 9 available to you?
- 10 A. I believe so, yes.
- 11 Q. That Nashua would agree to be subject
- 12 to the jurisdiction of the public utilities
- 13 commission, that it would charge the same core
- 14 rates outside as inside?
- 15 A. I -- I honestly don't remember. There
- has been so much information, when I first knew
- that or when it came, I just don't know.
- 18 Q. Is it fair to say that your main
- 19 concern -- one of the main concerns you expressed
- 20 at the end of your testimony is a loss of local
- 21 control on having to deal with a multi-national
- 22 corporation that has multi utilities throughout
- the world and multi investment opportunities?

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1 A. Yes.
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- 2 MR. SULLIVAN: Thank you.
- 3 MR. CAMERINO: Mr. Chairman, there's
- 4 one thing that the witness just said in response
- 5 to Mr. Sullivan's questions that is frankly simply
- 6 incorrect, and I think with two or three questions
- 7 on recross I could get the record corrected, and I
- 8 would just ask for leave to do that. It relates
- 9 to the Veolia issue he asked about.
- 10 MR. SULLIVAN: And that's fine, if
- 11 Mr. Camerino -- I just have one more question.
- 12 BY MR. SULLIVAN:
- 13 Q. At the time that the regional water
- 14 district legislation was put through the
- 15 legislature, were you at that time a member of the
- 16 legislature?
- 17 A. I was.
- 18 Q. And was the water district
- 19 specifically -- were the rights to eminent domain
- 20 specifically withdrawn from the water district?
- 21 A. It was.
- Q. Do you know who lobbied for that
- 23 position?

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1 A. I believe it was the city of Nashua.
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- Q. Were there any other parties?
- 3 A. Pennichuck.
- 4 MR. SULLIVAN: Thank you.
- 5 CHAIRMAN GETZ: Apparently Mr. Sullivan
- 6 has no objection --
- 7 MR. SULLIVAN: I have no objection.
- 8 CHAIRMAN GETZ: -- to recross, and this
- 9 is limited to the Veolia contract?
- 10 MR. CAMERINO: Yes, about Veolia
- ownership of the system as being -- something that
- 12 was an issue.
- 13 RECROSS-EXAMINATION
- 14 BY MR. CAMERINO:
- 15 Q. Mr. Scanlon, first of all, are you
- 16 familiar with the testimony in this case that
- 17 Veolia doesn't own any water utilities in the
- 18 United States?
- 19 A. I'm not familiar with that testimony.
- 20 Q. Can you take a look -- I think you have
- 21 my copy of the memo -- but can you take a look at
- 22 that there and see if there's anything in that
- 23 memo that would say that the proposal was for

- 1 Veolia to own the system as opposed to operate it?
- 2 I'm specifically trying just to be clear, again.
- 3 I'm not trying to be tricky.
- 4 A. You're talking about Karen White's
- 5 memo.
- Q. You, you said to Mr. Sullivan -- I want
- 7 to be exactly clear what I'm trying to clarify.
- 8 You said to Mr. Sullivan that you thought her
- 9 concerns related to ownership of the system by
- 10 Veolia, and it was my understanding from looking
- 11 at that memo that it actually related to
- 12 operation --
- 13 A. It was both. I'm sorry, if I implied
- 14 that. She had concerns about them owning it, or a
- foreign company owning it, and we also had concerns
- 16 about them operating it.
- 17 MR. CAMERINO: Thank you. That's all I
- 18 have.
- 19 CHAIRMAN GETZ: Last chance,
- 20 Mr. Sullivan? No questions?
- MR. SULLIVAN: No, thank you.
- 22 CHAIRMAN GETZ: Thank you. That
- 23 completes the examination of Mr. Scanlon. Thank

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1
       you, you're excused, sir.
 2
                   Is there anything further we need to
 3
       address today? I'm working on the assumption that
       we resume on Wednesday, September 26 at 9 a.m. for
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       the examination of the staff witnesses. Is there
 5
 6
       anything else that we should take up today?
 7
                   Okay, hearing nothing, then we will
       recess and resume next Wednesday. Thank you
 8
 9
       everyone.
10
            (The hearing was adjourned at 2:13 p.m.)
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1	CERTIFICATE
2	I, Pamela J. Carle, Certified Court
3	Reporter and Notary Public of the State of
4	New Hampshire, do hereby certify that the foregoing
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7	place and on the date hereinbefore set forth.
8	I further certify that I am neither
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